1 2 3 4 5 6 7 8 9	CONSUMER WATCHDOG Harvey Rosenfield (SBN: 123082) Jerry Flanagan (SBN: 271272) 2701 Ocean Park Blvd., Suite 112 Santa Monica, CA 90405 Tel: (310) 392-0522 Fax: (310) 392-8874 harvey@consumerwatchdog.org jerry@consumerwatchdog.org [Additional Counsel on Signature Page] Attorneys for Plaintiffs and the Classes	
11	UNITED STATES D	DISTRICT COURT
12	CENTRAL DISTRIC	Γ OF CALIFORNIA
13 14 15 16 17 18 19 20 21 22 22 3 4 4 4 4 4 4 4 4 4	GORDON AND MARY FELLER, and GEORGE AND MARGARET ZACHARIA, on behalf of themselves and all others similarly situated, Plaintiffs, vs. TRANSAMERICA LIFE INSURANCE COMPANY, Defendant.	CLASS ACTION COMPLAINT DEMAND FOR JURY TRIAL 1. Breach of Contract 2. Breach of the Implied Covenant of Good Faith and Fair Dealing 3. Breach of Duty of Good Faith and Fair Dealing 4. Injunctive and Restitutionary Relief pursuant to Cal. Bus. & Prof. Code §17200, et seq. 5. Declaratory Relief 6. Preliminary and Permanent Injunctive Relief 7. Elder Abuse pursuant to Cal. Wel. & Inst. Code §15657.5, et
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CLASS ACTION COMPLAINT

Plaintiffs, by and through the undersigned attorneys, bring this action on behalf of themselves and all others similarly situated against Defendant Transamerica Life Insurance Company. Plaintiffs allege the following on information and belief, except as to those allegations that pertain to the named Plaintiffs, which are alleged on personal knowledge.

NATURE OF THE ACTION

- 1. In the late 1980s and early 1990s, Transamerica sold universal life insurance policies under which it agreed to credit interest on policyholders' accounts at a guaranteed rate of no less than 5.5% annually and similar policies with other guaranteed rates. Plaintiffs bought such policies so that they and their families would be protected as they entered their senior years. Yet Transamerica in August 2015 suddenly, unilaterally and massively increased the monthly deductions withdrawn from Plaintiffs' accumulation accounts by 38%, falsely stating that the increase was permitted by the terms of their policies. However, Transamerica's true reasons for the premium increase were to subsidize its cost of meeting its interest guarantee, to recoup past losses on the policies and on its investment portfolio, and to make the policies more profitable by inducing policy terminations by those policyholders who could not afford the increase.
- 2. Plaintiffs in this action seek damages and equitable relief to reverse Transamerica's massive increase in the monthly deduction withdrawn from their accounts each month, which has injured Plaintiffs and which, if allowed to proceed, will cause irreparable injury to Plaintiffs and other members of the putative Classes (collectively, the "Class Members"). As further described below, Transamerica's sudden and unilateral increase in the premiums required to keep these policies in force constitutes a breach of its express and implied obligations under the policies, a violation of the unlawful and unfair prongs of California's Unfair Competition Law ("UCL"), and a violation of California's Elder Abuse Statutes.

THE PARTIES

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- Plaintiffs Gordon Feller and Mary Feller (collectively, "Feller") are husband and wife, and at all times herein mentioned, were citizens of the State of California. On or about September 13, 1989, Transamerica Occidental Life Insurance Company from its Los Angeles office issued to Feller an adjustable universal life insurance policy (Policy No. 9229114) with a face amount of \$500,000.
- 4. Plaintiffs George N. Zacharia and Margaret Zacharia (collectively, "Zacharia") are husband and wife, and at all times herein mentioned were citizens of the State of California. On or about December 20, 1990, Transamerica Occidental Life Insurance Company from its Los Angeles office issued an adjustable universal life insurance policy (Policy No. 92332828) with a face amount of \$250,000, which was subsequently transferred into a revocable inter vivos trust over which Zacharia, as the settlor, holds the power to revoke. Zacharia retains full ownership and control over the policy under California law.
- 5. Defendant Transamerica Life Insurance Company ("TLIC") is a corporation organized under Iowa law, with its principal place of business at 4333 Edgewood Road NE, Cedar Rapids, Iowa, 52499. TLIC is thus a citizen of Iowa.
- 6. Transamerica Occidental Life Insurance Company ("TOLIC") was in 1989 and 1990 a corporation organized under California law, with its Home Office and principal place of business at 1150 S. Olive Street, Los Angeles, California, 90015.
- 7. On or about October 1, 2008, TOLIC was merged into TLIC, making TLIC its successor-in-interest. TOLIC and TLIC are herein collectively referred to as "Transamerica."

JURISDICTION AND VENUE

8. This Court has jurisdiction over the parties to this action. The four named Plaintiffs are residents of California, Transamerica transacts business in California, and many thousands of the Class Members are resident citizens of California.

- 9. Jurisdiction over Transamerica is also proper because it has purposely availed itself of the privilege of conducting business activities in California and because it currently maintains systematic and continuous business contacts with this State.
- 10. Venue is proper in this District under 28 U.S.C. § 1391 because Transamerica maintains substantial operations in this District; many thousands of Class Members either reside or did business with Transamerica in this District; Transamerica engaged in business in this District; a substantial part of the events or omissions giving rise to the claims at issue occurred in this District; and Transamerica entered into transactions and received substantial profits from policyholders who reside in this District.
- 11. This Court has subject matter jurisdiction based on diversity of citizenship. Plaintiffs allege subject matter jurisdiction based on the Class Action Fairness Act, 28 U.S.C. §1332(d).

FACTUAL ALLEGATIONS

The Standardized Policy Terms

12. Plaintiffs bring this class action on behalf of themselves and other owners and former owners of certain universal life insurance policies issued and administered by Transamerica (the "Policies"). The Policies use standardized, materially uniform language with respect to the policy provisions at issue in this action.

¹ The Policies include the so-called "TransMax" policies issued to Plaintiffs, as well as all other policies issued by Transamerica that share comparable terms and for which Transamerica has unilaterally increased monthly deductions since August 1, 2015. A specimen copy of the standardized Policy contract, as issued to Zacharia, is attached as Exhibit "A."

- 13. Under the uniform provisions of the Policies, an "accumulation account" is established for each Policy, into which the Policyholder's premium payment(s) are deposited. The accumulation account earns interest at a guaranteed interest rate specified in the Policy. Certain of the Policies provide that Transamerica will pay guaranteed interest at the rate of 4%, and that the accumulation value on any policy anniversary will never be less than as if 5.5% interest was credited annually from the issue date. Others contain similar interest rate guarantees.
- 14. At the end of each policy month, Transamerica withdraws an amount ("Monthly Deduction") from the Policy's accumulation account. The Monthly Deduction is equal to the following: (a) the application of a "Monthly Deduction Rate" to the difference between the death benefit and the accumulation value at the beginning of the year; and (b) the monthly deduction for any policy riders; and (c) a policy fee.
- 15. The Monthly Deduction Rate is by far the most important component of the Monthly Deduction charge. Even small changes in the Monthly Deduction Rate can produce a dramatic increase in the dollar amount of the Monthly Deduction charged by Transamerica. The higher the Monthly Deduction Rate, the greater the premiums required to maintain a positive balance in the accumulation account and avoid a lapse of the Policy.
- 16. Under the Policies, Transamerica determines the Monthly Deduction Rates for each policy year at the beginning of that policy year, using the insured's age as of that policy year. The guaranteed Monthly Deduction Rate for non-smokers is premised on a "cost of insurance" ("COI") portion or component, which is in turn based on projections of life span established by the 1980 CSO Mortality Tables. The guaranteed Monthly Deduction Rate for smokers is premised on the same COI rates, plus an added "expense" portion or component.
 - 17. Under the Policies, Transamerica's discretion to set or increase the

Monthly Deduction Rates is therefore constrained by the Tables of Guaranteed Monthly Deduction Rates and the attained age of the insured under the Policy.

- 18. Furthermore, the Policies do not expressly authorize Transamerica to do any of the following:
 - Set or increase the Monthly Deduction Rates in whatever amount or by whatever method it determines;
 - Set or increase Monthly Deduction Rates to recoup past losses on the Policies due to the failure of credited interest, policy lapse rates or other assumptions Transamerica made when originally pricing the Policies;
 - Set or increase Monthly Deduction Rates to recoup losses on the Policies due to diminished returns on Transamerica's general investment portfolio; and
 - Set or increase Monthly Deduction Rates in order to negate or offset Transamerica's obligation to pay credited interest to the Policies at the minimum guaranteed rates.
- 19. Moreover, a reasonable Policyholder would construe the standardized Policy language to mean that the Monthly Deduction Rate, premised as it is on the purported "cost of insurance" based on the 1980 CSO Mortality Tables, would not change except for an adverse change in the underlying mortality rates. As reflected in every subsequent version of the CSO Mortality Tables, mortality rates have only improved in the years since the Policies were issued from 1987 and 1998.
- 20. In addition, a reasonable Policyholder would construe (a) the Policies' provisions governing the payment of interest on the accumulation account (subject to their unique and specific guarantees under the Policy), and (b) the Policies' provisions governing the Monthly Deduction based on Transamerica's COI (subject to their unique and specific guarantees under the Policies), as operating independently of one another, precluding Transamerica

from offsetting or subsidizing its credited interest obligations with increases in the Monthly Deduction Rate.

21. In the alternative, the Policies are at a minimum ambiguous with respect to whether Transamerica can increase the Monthly Deduction for any reason other than an adverse change in mortality rates. As a result, any ambiguity in this respect must be construed against Transamerica and in favor of the Policyholder.

Transamerica Has Consistently Represented Unchanged Current Expectations Regarding Future COI

- 22. The Monthly Deduction Rate, which Transamerica set at a level less than the Guaranteed Monthly Deduction Rate, is considered a "nonguaranteed element" of the Policy. Insurance companies and their actuaries are required to file with their state regulators answers to interrogatories every year as to whether their "anticipated experience factors underlying any nonguaranteed elements [are] different from current experience."
- 23. In Transamerica's Statement of Nonguaranteed Elements, as of December 31, 2014, Transamerica expressed no indication of any need to increase the Monthly Deduction Rates due to any adverse change in mortality rates. (*See* Exhibit "B".)
- 24. Indeed, for each year of the past four years, Transamerica consistently reported to regulators that the anticipated experience factors underlying its nonguaranteed elements were no different than from current experience. (*See* Statement of Nonguaranteed Elements as of December 31, 2013 (attached as Exhibit "C"); Statement of Nonguaranteed Elements as of December 31, 2012 (attached as Exhibit "D"); Statement of Nonguaranteed Elements as of December 31, 2011 (attached as Exhibit "E").)
- 25. Moreover, for each of the past five years, Transamerica has engaged in a series of captive reinsurance transactions premised on representations to

regulators and the public that it has retained reserves that are more than sufficient to cover its liabilities, including future COI. Through such "shadow insurance" transactions, Transamerica has purported to transfer the risks associated with the Policies to its wholly owned captive reinsurance affiliate, thereby claiming a "reserve credit" or release of the purportedly redundant reserves into its reported surplus, which it then used to pay dividends to its parent company.

26. For example, in 2010, Transamerica reported that it had taken reserve credits as a result of reinsurance transactions with affiliated reinsurance companies totalling approximately \$30 billion, based on representations that Transamerica had made ample provision to cover the liabilities relating to those policies, including the future COI associated with its universal life policies. During 2010, Transamerica and other affiliated insurance operating companies upstreamed dividends to their ultimate parent holding company, AEGON NV, totalling \$2.3 billion.

Transamerica's Massive Monthly Deduction Rate Increase

- 27. On June 8, 2015, Transamerica suddenly announced that it was going to unilaterally increase the Monthly Deduction under the Policies, based on a massive increase in the Monthly Deduction Rate ("the MD Rate Increase").
- 28. Transamerica notified the Policyholders of the MD Rate Increase through a form letter. (*See* Exhibits "F" & "G".) In that notice letter Transamerica purported to explain "What's Changing and Why." To give the appearance that it was acting on the limited grounds authorized by the Policies, Transamerica represented that it was increasing the Monthly Deduction Rates "based on our current expectations regarding future costs of providing ... coverage [for the Policies]."
- 29. Transamerica thus acknowledged the limited grounds upon which the Policies permit a MD Rate Increase, and accordingly represented that the MD Rate Increase was premised on an adverse change in the COI portion of the

Monthly Deduction Rate.

- 30. Transamerica did not give any other explanation for the MD Rate Increase in the notice letter, and certainly did not suggest that it had the unfettered discretion to increase the Monthly Deduction Rate in whatever amount or by whatever method it determined.
- 31. Transamerica began imposing the MD Rate Increase on Policies with an anniversary date of August 1, 2015, at levels of nearly 40% or more.
- 32. Pursuant to the MD Rate Increase, Transamerica increased the amount taken from Plaintiffs' accumulation accounts upon their respective Policy's anniversary dates. For example, beginning September 13, 2015, the Fellers suffered an approximately 38% increase in their Monthly Deduction Rates, raising the Monthly Deduction from approximately \$1,500 to more than \$2,000 in order to maintain the same death benefit for their Policy. The Zacharias similarly suffered an approximately 38% increase in the Monthly Deduction that Transamerica took from their accumulation account beginning December 20, 2015, after the Zacharias reached their 65th birthday.
- 33. Plaintiffs and Class Members are now required to pay much higher Monthly Deductions to maintain the same level of coverage under the Policies, such that their Policies will become cost-prohibitive if the MD Rate Increase is not enjoined. Unless stopped, Transamerica will induce, through its unlawful MD Rate Increase, widespread terminations known as "shock lapses" on Policies for which Plaintiffs and Class Members have duly paid the Monthly Deduction for decades.

The True Reasons for the MD Rate Increase

34. The sudden and dramatic MD Rate Increase is not in truth based on adverse changes in the "cost of providing coverage" as Transamerica represented in the notice letter to the Policyholders, but rather on Transamerica's desire to avoid its contractual obligation to meet the high interest crediting rates it promised

under the Policies.

- 35. As explained above, insurance company actuaries are required to closely monitor and report on cost of insurance trends affecting non-guaranteed elements of its insurance policies. Material deviations between current and expected future expectations as to COI do not occur overnight; they are gradual trends for which actuaries can and do make incremental adjustments.
- 36. As alleged above, in its annual interrogatory answers to its regulators Transamerica did not report any such adverse changes in its current expectations regarding future costs of insurance. The true reasons for the sudden and massive RD Rate Increase lay elsewhere.
- 37. First, since 2007 interest rates have gradually declined to historic lows, adversely impacting insurers given the interest crediting guarantees in the policies. In the late 1980s, the 10-year Treasury rate was around 9%. The trend of the 10-year Treasury was steadily downward throughout the 1990s, remaining at or above 5% until the post-2001 recession period when it pierced the 4% level for some months. Between 2003 and 2008 it fluctuated generally between 4% and 5%. Since mid-2008, however, the 10-year Treasury has been under 4%, hitting a low of 1.65% in 2012.
- 38. In April 2012, for example, the Center for Insurance Policy & Research ("CIRP") branch of the National Association of Insurance Commissioners published a report describing the effect on insurers of what was, even then, a prolonged period of low level interest rates. (*See* Exhibit "H".) The CIRP Report warned:

Life insurance companies face considerable interest rate risk given their investments in fixed-income securities and their unique liabilities. For life insurance companies, their assets and liabilities are heavily exposed to interest rate movements. Interest rate risk can materialize in various ways, impacting life insurers' earnings, capital and reserves, liquidity and competitiveness. Moreover, the impact of

a low interest rate environment depends on the level and type of guarantees offered. Much of the business currently on life insurers' books could be vulnerable to a sustained low interest rate environment

Life insurers typically derive their profits from the spread between their portfolio earnings and what they credit as interest on insurance policies. During times of persistent low interest rates, life insurers' income from investments might be insufficient to meet contractually guaranteed obligations to policyholders which cannot be lowered. ***

In a low interest rate environment, it is challenging to find relatively low-risk, high-yield, long-duration assets to match annuities that guarantee a minimum annual return (e.g., 4%). For many policies, low interest rates mean that some mismatch with assets is likely. For example, older fixed income insurance products that guarantee rates of around 6%—closely matching or conceivably even surpassing current investment portfolio yields—are likely to put a strain on life insurers as a result of spread compression or possibly negative interest margins.

CIPR Report, at 2-3.

- 39. Unfortunately, the low interest rate environment has only persisted since 2012, exacerbating the spread compression and thus, as indicated by the CIPR, undermining the profitability of policies with "guarantee rates around 6%."
- 40. Transamerica's investment returns have thus been very low since the beginning of the Great Recession, and are nowhere near the returns needed to support continued interest credit to the Policies' accumulation account at the guaranteed 5.5% effective rate. Through the MD Rate Increase, Transamerica seeks to offset or subsidize its credited interest guarantees through dramatically increased Monthly Deductions taken from the Policyholders' accumulation accounts.
- 41. The MD Rate Increase is also motivated by Transamerica's desire to make the Policies collectively more profitable by inducing more of them to lapse. When Transamerica priced and sold the Policies, it made a conscious decision to

establish a Monthly Deduction Rate schedule that was designed to generate high profits in early durations followed by potential losses in later durations (known as "lapse-supported pricing").² After years of pocketing those profits, Transamerica now seeks to impose the draconian MD Rate Increase to recoup the losses resulting from the way it priced the rate schedule it now seeks to jettison, even though its mortality experience has only *improved* over the years.

- 42. Transamerica's stated reason in the notice letters for the MD Rate Increase was false. As one industry commentator has put it, Transamerica is "trying to claim that mortality charges are the culprit even though you would have to be snoozing pretty heavily not to know that people are living way longer than they were 15 to 20 years ago."
- 43. Because non-guaranteed elements such as the MD Rate are required to reflect expectations of *future* experience, Transamerica is precluded from redetermining those elements to recoup past losses. To do so would violate the actuarial standards of practice and code of professional ethics.
- 44. Moreover, Transamerica knows, and fully expects, that the massive MD Rate Increase will cause thousands of Class Members to surrender their Policies and cause thousands of other Policies to lapse as the highly increased Monthly Deduction charges quickly exhaust the funds in the Policies'

² Plaintiffs make this historical reference only to illustrate Transamerica's current motivation for the MD Rate Increase. To be abundantly clear, Plaintiffs in this action allege no claim premised on conduct prior to the sale of the Policies; Plaintiffs' claims are instead exclusively premised on Transamerica's actions in imposing the MD Rate Increase beginning in August 2015.

³ Ed Hinerman, *Transamerica Life Drops a Big One in the Punch Bowl!*, Hinerman Group, http://www.hinermangroup.com/blog/insurance/transamerica-life-drops-a-big-one-in-the-punch-bowl (last checked February 28, 2016).

accumulation accounts.

- 45. In short, through the sudden and massive MD Rate Increase, Transamerica is attempting to avoid its obligation to credit the guaranteed interest rates under the Policies, to recoup past losses and to shed the Policies by making the premiums to maintain them cost-prohibitive for the Policyholders thereby frustrating the Policyholders' ability to receive their contractual benefits under the Policies.
- 46. The Class Members hit hardest by Transamerica's unconscionable business practice are elderly Policyholders who have dutifully paid premiums for 20 years or more based on the expectation that in their twilight years the Policies would provide protection for their families. Due to age-related underwriting considerations, life insurance protection for these elderly policyholders is now either unavailable or prohibitively expensive; thus Transamerica's actions have stripped Plaintiffs and the Class of any future life insurance protection.
- 47. Transamerica's attempt to deprive Plaintiffs and the Class Members of the primary benefit of their Policies paid for through years of contributions to the accumulation account violates Transamerica's express and implied obligations under the Policies, amounts to "unlawful" and "unfair" conduct under the UCL, and (in the case of the Zacharias and other Policyholders aged 65 or older) statutory elder abuse.
- 48. Plaintiffs therefore respectfully seek immediate necessary and appropriate legal and equitable relief to reverse the MD Rate Increase. Unless Transamerica is enjoined, the Policyholders will be irreparably damaged and Transamerica will succeed with its plan to cause mass cancellations of the Policies leaving tens of thousands of Policyholders without coverage based on an unlawful, unfair and abusive MD Rate increase.
- 49. Accordingly, Plaintiffs seek damages, declaratory relief and injunctive relief requiring Transamerica to (i) reverse the unlawful increase in

All persons, other than California residents, who own a Policy for

which the Monthly Deduction increase imposed by Transamerica beginning August 1, 2015, has resulted or will result in higher Monthly Deduction charges than those applicable under the rate schedule in effect before that date.

e. National Subclass II: Surrendered Policyholders

All persons, other than California residents, who previously owned and seek to reinstate a Policy: (i) for which the Monthly Deduction increase imposed by Transamerica beginning August 1, 2015, resulted or threatened to result in higher Monthly Deduction charges than those applicable under the rate schedule in effect before that date; and (ii) that terminated after that date.

- 52. There are thousands of members of each of the Subclasses described in the foregoing Paragraph 44. Accordingly, the Class consists of thousands of consumers of life insurance and is thus so numerous that joinder of all members is impracticable. The identities and addresses of the members of these Subclasses can be readily ascertained from business records maintained by Transamerica.
- 53. The claims asserted by Plaintiffs are typical of the claims of the Class Members.
- 54. Plaintiffs are willing and prepared to serve the Court and the proposed Class in a representative capacity. Plaintiffs will fairly and adequately protect the interests of the Class and have no interests that are adverse to, or which materially and irreconcilably conflict with, the interests of the other members of the Class.
- 55. The self-interests of Plaintiffs are co-extensive with and not antagonistic to those of absent Class members. Plaintiffs will undertake to represent and protect the interests of absent Class members.
- 56. Plaintiff has engaged the services of counsel indicated below who are experienced in complex class litigation and life insurance matters, will adequately

prosecute this action, and will assert and protect the rights of and otherwise represent Plaintiff and absent Class members.

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Rule 23 (b)(2)

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57. This action is appropriate as a class action pursuant to Rule 23 (b)(2). Plaintiffs seek injunctive relief and corresponding declaratory relief for the each of the Classes. Transamerica has acted in a manner generally applicable to each member of the entire Classes by imposing the MD Rate Increase on all Policies owned by Class Members.

58. Transamerica's wrongful actions in unlawfully increasing the Monthly Deduction on the Policies, if not enjoined, will subject Plaintiff and Class Members to enormous continuing future harm and will cause irreparable injuries to such Policyholders, who are compelled to surrender valuable life insurance policies with no economically viable option for alternative life insurance. The adverse financial impact of Transamerica's unlawful actions is continuing and, unless preliminarily and permanently enjoined, will continue to irreparably injure Plaintiffs and the Class Members.

Rule 23 (b)(3)

- 59. This action also is appropriate as a class action pursuant to Rule 23 (b)(3) of the Federal Rules of Civil Procedure.
- 60. Common questions of law and fact predominate over any individualized questions. Common legal and factual questions include the following:
 - Whether Transamerica's actions in hugely and suddenly increasing a. the Monthly Deductions on the Policies through the MD Rate Increase are authorized under the terms of the Policies:
 - b. Whether Transamerica breached its contractual obligations owing to Plaintiffs and Class Members:
 - Whether Transamerica breached its implied duty of good faith and c.

fair dealing owed to Plaintiffs and the Class Members;

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the Policies;

- d. Without a class action, many Class Members would continue to suffer injury, and Transamerica's violations of law will continue without redress while Transamerica continues to reap and retain the substantial proceeds and reductions in its future liabilities derived from its wrongful conduct; and
- e. This action does not present any undue difficulties that would impede its management by the Court as a class action.
- 62. A class action is thus superior to other available means for the fair and efficient adjudication of this controversy. The injuries suffered by individual Class members are, while important to them, relatively small compared to the burden and expense of individual prosecution of the complex and extensive litigation needed to address Transamerica's conduct. Individualized litigation presents a potential for inconsistent or contradictory judgments. By contrast, a class action presents far fewer management difficulties; allows the hearing of claims that might otherwise go unaddressed; and provides the benefits of single adjudication, economies of scale, and comprehensive supervision by a single court.

FIRST CAUSE OF ACTION

(Breach of Contract – All Classes)

- 63. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.
- 64. The Policies are valid, enforceable contracts between Plaintiffs and the Class Members and Transamerica.
- 65. At all relevant times, Plaintiffs and the Class Members have paid premiums to Transamerica through Monthly Deduction charges under the Policies as established at the inception of the Policies and have otherwise performed all their obligations under the Policies.

- 66. As alleged above, Transamerica owed duties and obligations to Plaintiffs and the Class Members under the Policies, including, but not limited to, refraining from imposing Monthly Deduction charges except as authorized under the terms of the Policies.
- 67. Transamerica materially breached the terms and provisions of the Policies by increasing the Monthly Deductions effective August 1, 2015, through the MD Rate Increase, for reasons not permitted by the Policies; that is, in order to reduce its credited interest obligations to Plaintiffs and the Class and to recoup past losses, by dramatically depleting the Policyholders' accumulation accounts and forcing mass lapses and surrenders of Policies.
- 68. At a minimum, the MD Rate Increase is of such a magnitude that, even if legitimate cost of insurance increases were a factor, Transamerica necessarily considered impermissible factors other than the cost of insurance in setting the level of the MD Rate Increase.
- 69. Transamerica's conduct and material breaches of the Policies have proximately caused damages to Plaintiffs and the Class Members in an amount to be determined at trial.
- 70. In addition, unless Transamerica is preliminarily and permanently enjoined from continuing to deduct the unlawfully increased Monthly Deduction charges, Plaintiffs and the Class Members will suffer severe and irreparable injuries for which they have no adequate remedy at law.

SECOND CAUSE OF ACTION

(Contract Breach of the Implied Covenant of Good Faith and Fair Dealing

— California Classes Only)

- 71. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.
- 72. The Policies are valid, enforceable contracts between Transamerica and Plaintiffs or the Class Members.

- 73. Implied in the Policies are contractual covenants of good faith and fair dealing through which Transamerica owed Plaintiffs and the Class Members a duty to act in a manner that did not frustrate their reasonable expectations under the Policies.
- 74. Transamerica contractually breached the covenant of good faith and fair dealing because, to the extent Transamerica had the discretion to increase the Monthly Deduction, that discretion was sufficiently constrained under the terms of Policies to support an implied obligation of good faith and fair dealing with respect to the MD Rate Increase.
- 75. Transamerica's contractual breach of the covenant of good faith and fair dealing has proximately caused damages to Plaintiffs and the Class Members in an amount to be determined at the time of trial.
- 76. In addition, unless Transamerica is preliminarily and permanently enjoined from continuing to deduct the unlawfully increased Monthly Deduction charges, Plaintiffs and the Class Members will suffer severe and irreparable injuries for which they have no adequate remedy at law.

THIRD CAUSE OF ACTION

(Tortious Breach of the Duty of Good Faith and Fair Dealing

- California Classes Only)
- 77. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.
- 78. The Policies are valid, enforceable contracts between Transamerica and Plaintiffs or the Class Members.
- 79. Life insurance policies, like those owned by Plaintiffs and the Class Members, protect them from the economic harm and risk presented by death. As is the case with most insurance contracts, the financial interests of Transamerica and the Policyholders are directly at odds: Transamerica benefits from increasing the charges to the Policyholders and the Policyholders are harmed by such

increases. As explained above, Transamerica in particular benefits if Plaintiffs and the Class Members are forced to forfeit the Policies because of its increases of the Monthly Deduction because it will have obtained premium payments without having to pay the death benefits or the promised credited interest rates.

- 80. For these reasons, Transamerica owes Plaintiffs and the Class Members a heightened duty of good faith and fair dealing. Among other things, Transamerica is required to refrain from doing anything to injure their right to receive the benefits of the Policies. Transamerica is required to give at least as much consideration to the welfare of the Policyholders as it gives to its own interests. Furthermore, Transamerica has a duty to reasonably inform Plaintiff and the Class Members of their rights and obligations under the Policies.
- 81. As alleged above, Transamerica has breached these duties in connection with the MD Rate Increase, frustrating the reasonable expectations of Plaintiffs and the Class Members under the Policies and tortiously depriving them of benefits under the Policies. In increasing the Monthly Deduction, Transamerica did not give proper consideration to the welfare of Plaintiffs and the Class Members and served solely its own interests at their expense. In addition, Transamerica has failed to truthfully, let alone reasonably, disclose or describe its course of conduct, or the basis and reasons for its course of conduct.
- 82. Transamerica's forgoing alleged acts and omissions were and are unreasonable and without proper cause. If left unabated, Transamerica's conduct will frustrate and deprive Plaintiffs and the Class Members of the reasonably expected benefits of the Policies.
- 83. Transamerica has in particular improperly withheld benefits due Plaintiffs and the Class Members under the Policies, because the unlawful increase in the Monthly Deduction has both (a) reduced the value of their accumulation account, and (b) reduced the amount of interest credited on their accumulation accounts.

- 84. Transamerica's tortious breaches of the covenant of good faith and fair dealing have proximately caused damages to Plaintiffs and the Class Members in an amount to be determined at the time of trial.
- 85. Transamerica's conduct was intentional and deliberate and constitutes oppression, fraud, or malice. Plaintiffs and the Class Members are entitled to recover punitive and exemplary damages in an amount to be determined by the trier of fact. Plaintiffs also seek an order requiring Transamerica to disgorge all that it received in connection with the above-referenced wrongful acts and omissions.
- 86. In addition, unless Transamerica is preliminarily and permanently enjoined from continuing to deduct the unlawfully increased Monthly Deduction charges, Plaintiffs and Class Members will suffer severe and irreparable injuries for which they have no adequate remedy at law.

FOURTH CAUSE OF ACTION

(Injunctive and Restitutionary Relief Pursuant to UCL

California Classes Only)

- 87. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.
- 88. Transamerica committed acts of unfair competition by engaging in the following practices, among others:
 - a. Marketing and selling the Policies on the premise that they were a solid and good life insurance product that would provide a certain death benefit for a certain cost and duration and subsequently taking steps to prevent Policyholders from receiving the promised benefits from those Policies by suddenly, massively, and unlawfully increasing the cost of the Policies through the MD Rate Increase.
 - b. Imposing the MD Rate Increase even though Transamerica's expected future mortality has improved and is better than the

mortality upon which the original MD Rate schedule is based -- in order to increase premiums, recoup past losses, and/or force its insureds to surrender (cancel) their Policies, all of which was, and is, contrary to, and precluded by, the express terms of the Policies. Thus, the Monthly Deduction charges were increased effective August 1, 2015, so that Transamerica could reduce the size of an unprofitable block of life insurance policies, to eliminate long-anticipated losses on the Policies, and to cause many of the Policyholders to surrender their Policies. Transamerica breached its duties under the Policies by improperly increasing the Monthly Deduction charges in order to recoup past losses and gain or retain an unfair competitive advantage over other life insurers.

- c. After the sale of the Policies, continuing to send annual reports, policy servicing statements, illustrations and other documents and correspondence to Plaintiffs and the Class Members without disclosing that there would be sudden, dramatic, and cost-prohibitive increases in the Monthly Deduction charges effective August 1, 2015.
- d. Failing to provide any meaningful advance warning that it intended to massively and suddenly increase the Monthly Deduction charges effective August 1, 2015, through the MD Rate Increase.
- e. Ultimately providing a false and misleading explanation to Plaintiffs and the Class Members of the grounds for the MB Rate Increase.
- 89. A claim under the UCL's "unlawful" prong can be predicated on any business practice "forbidden by law, be it civil or criminal, federal, state, or municipal, statutory, regulatory, or court made." *Agarwal v. Pomona Valley Med. Grp. Inc.*, 476 F.3d 665, 674 (9th Cir. 2007). Transamerica violated the "unlawful" prong through its alleged misconduct, including the tortious breach of

the implied obligation of good faith and fair dealing as alleged above.

- 90. A claim under the UCL's "unfair" prong is predicated on a "business practice" that "violates established public policy" or is "immoral, unethical, oppressive or unscrupulous and causes injury to consumers which outweighs its benefits." (*Eisen v. Porsche Cars North America, Inc.*, 2012 WL 841019, *5 (C.D. Cal. Feb. 22, 2012) (citing *McKell v. Washington Mut., Inc.*, 142 Cal. App. 4th 1457, 1473 (2006).) Transamerica violated the "unfair" prong by excessively raising the Monthly Deduction and the Monthly Deduction Rates for reasons not authorized under the Policies, unfairly shifting to the Plaintiffs and the Class Members (a) losses suffered by Transamerica when the Policies ceased to be as profitable as Transamerica had hoped based on its original (but mistaken) pricing assumptions, and (b) Transamerica's cost of meeting its obligations to pay credited interest at the 4% annual and 5.5% effective guaranteed rates.
- 91. Plaintiffs are informed and believe and on that basis allege that the "unfair" and "unlawful" practices alleged above are continuing in nature and they are widespread practices engaged in by Transamerica.
- 92. On behalf of the general public and the Classes, Plaintiffs respectfully requests that the Court issue an injunction against Transamerica preliminarily and permanently enjoining it (i) from continuing to engage in the unlawful and unfair conduct and preventing Transamerica from collecting the unlawfully and unfairly increased Monthly Deduction charges in violation of the Policies and (ii) ordering any Policy to be reinstated that lapsed or terminated as a result of the MD Rate Increase.
- 93. On behalf of the general public and the Classes, Plaintiffs furthermore respectfully requests that this Court order restitution to be paid by Transamerica to the Classes for Monthly Deduction charges, premiums and other amounts wrongfully required, obtained and collected as the result of the MD Rate Increase in violation of the Policies.

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94. Plaintiffs respectfully request an award of attorneys' fees as the prevailing party in his request for injunctive relief and restitutionary relief against Transamerica on behalf of themselves and the Class Members.

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FIFTH CAUSE OF ACTION

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(For Declaratory Relief – All Classes)

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95. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.

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An actual controversy has arisen and now exists between Plaintiffs and the Class Members, on the one hand, and Transamerica, on the other hand, concerning the respective rights and duties of the parties under the Policies.

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97. Transamerica contends that it lawfully and appropriately increased the Monthly Deductions respecting the Policies effective August 1, 2015, through the MD Rate Increase, has appropriately collected (and is still collecting) Monthly Deduction charges based on the elevated Monthly Deduction Rates, and that it is permitted to continue to collect these Monthly Deduction charges in the future for the duration of the Policies. On the other hand, Plaintiffs and the Class Members maintain that Transamerica, effective August 1, 2015, through the MD Rate Increase, has inappropriately and unlawfully, in material breach of the express and implied terms of the Policies, collected inflated Monthly Deduction charges based

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on the MD Rate Increase.

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Plaintiffs, for themselves and on behalf of the Classes, seeks a 98. declaration as to the parties' respective rights under the Policies and requests the Court to declare that the MD Rate Increase is unlawful and in material breach of the Policies so that future controversies under the Policies may be avoided.

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SIXTH CAUSE OF ACTION

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(For Elder Abuse – California Class III Only)

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99. Plaintiffs refer to the prior paragraphs of this Complaint and incorporate those paragraphs as though set forth in full in this cause of action.

- 100. This cause of action is brought under California's Welfare and Institutions Code section 15610, *et seq.*
- 101. Plaintiffs George and Margaret Zacharia and each member of California Class III were ages 65 or older at all times relevant to this claim.
- 102. Transamerica, by seeking to impose the MD Rate Increase took, depleted, appropriated and/or retained the Zacharias' and the Class Members' personal property in bad faith for a wrongful use and/or with intent to defraud, which constitutes financial abuse as defined in Cal. Wel. & Inst. Code section 15610.30.
- 103. Transamerica is guilty of oppression, fraud, and malice in the commission of the above-described acts of abuse. At a minimum, Transamerica knew or should have known that its conduct was likely to be harmful to elders.
- 104. Under Cal. Civ. Code section 3294 Transamerica is liable to the Zacharias and the Class Members for punitive damages.
- 105. Under Cal. Wel. & Inst. Code section 15657.5 Transamerica is liable to Zacharia and the Class Members for reasonable attorney fees and costs.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, individually and on behalf of the Class, pray for relief as follows as applicable for the particular cause of action:

- 1. An Order certifying this action to proceed on behalf of the Class, including the Subclasses, and appointing Plaintiffs and the counsel listed below to represent the Class;
- 2. An Order awarding Plaintiffs and the Class Members entitled to such relief restitution and/or disgorgement and such other equitable relief as the Court deems proper;
- 3. An Order enjoining Transamerica, its representatives, and all others acting with it or on its behalf, (a) from using Monthly Deduction Rates based on

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the MD Rate Increase and (b) from unlawfully charging excessive Monthly Deduction Rates for the Policies and requiring those rates to be at levels that are consistent with the terms of the policies, and other appropriate injunctive relief;

- 4. An Order providing preliminary and permanent injunctive relief requiring Transamerica, its representatives, and all others acting with it or on its behalf to reinstate any Class Member whose Policy was cancelled or surrendered as a result of the MD Rate Increase;
- 5. An Order providing a declaration that the MD Rate Increase materially breaches the Policies, and that Transamerica must determine the Monthly Deduction Rates only on the grounds authorized under the Policies;
- 6. An Order awarding Plaintiffs and the Subclass Members who might be entitled to such relief actual, compensatory, statutory, punitive, and/or exemplary damages;
- 7. An Order awarding Plaintiffs' attorneys' fees, expert witness fees and other costs pursuant to the state statutory causes of action set forth above that permit such an award; and
- 8. An Order awarding such other and further relief as may be just and proper, including pre-judgment and post-judgment interest on the above amounts.

DEMAND FOR JURY TRIAL

Plaintiffs demand a jury trial.

Dated: February 28, 2016.

CONSUMER WATCHDOG

By: /s/Harvey Rosenfield

Harvey Rosenfield (SBN: 123082)

Jerry Flanagan (SBN: 271272)

2701 Ocean Park Blvd., Suite 112

Santa Monica, CA 90405

Tel: (310) 392-0522

26 CLASS ACTION COMPLAINT

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27 CLASS ACTION COMPLAINT



Transamerica Occidental Life Insurance Company Home Office: Los Angeles, CA POLICY FORM TM-PC Individual Life Insurance

INSURED

GEORGE N ZACHARIA

92332828

POLICY NUMBER

FACE AMOUNT

\$250,000

DEC 20 1990

DATE OF ISSUE

While this policy is in force, Transamerica Occidental Life Insurance Company will pay the death benefit to the beneficiary if the Insured dies before the policy anniversary nearest the Insured's age 95, or will pay the net cash value to the owner on the policy anniversary nearest the Insured's age 95 if the Insured is living on that date. All payments are subject to the provisions of this policy.

Signed for the Company at Los Angeles, California, on the date of issue.

EXECUTIVE VICE PRESIDENT, GENERAL COUNSEL
AND CORPORATE SECRETARY

James M. Dederer

PRESIDENT

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Right to Examine and Return Policy Within 10 Days — At any time within 10 days after you receive this policy, you may return it to us or the agent through whom you bought it. We will cancel the policy and void it from the beginning. We will refund to you any premiums paid, less any partial surrenders.

Adjustable Life Insurance
Minimum Premium Requirement
First 5 Policy Years
Thereafter Flexible Premiums
Payable During Life of Insured
To Age 95, Subject to Limitations
Described in the Premiums Provision

Death Benefit Payable at Death of Insured Before Age 95 Net Cash Value Payable at Insured's Age 95

Nonparticipating - No Annual Dividends

This policy is a legal contract between you, the Policy Owner, and Transamerica Occidental Life Insurance Company.

READ YOUR POLICY CAREFULLY

POLICY SUMMARY

We will pay the death benefit to the Beneficiary if the Insured dies before the policy anniversary nearest age 95.

You must pay at least the minimum premium per year during the first 5 policy years or the policy will lapse. After that, you may vary the amount of premiums and how often you pay them, within certain limits as described in the Premiums Provision. Generally, you may pay premiums as long as the Insured is living. If the Insured is living at the policy anniversary nearest age 95, we will pay the net cash value to you.

Additional benefits, if any, are provided by rider.

This- is only a brief description. The insurance is fully described in the various provisions of the policy.

GUIDE TO POLICY PROVISIONS

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Application Copya	fter 17	Payment of Cash Values and Loans	13
-Beneficiary's Rights	4	Payment of Death Benefit	
Breakdown of Monthly Deductions	14,15	Policy Data	2,2A,2E
Cash Value	7	Policy Loans	
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Nonforfeiture Options		Deduction Rates	
Ownership Provision	3	Table of Surrender Penalties	11,12

11.

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GUIDE TO POLICY PROVISIONS

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LOAN INTEREST RATE	7.40% IN ADVANCE	DEC 20 1990	POLICY DATE
REINSTATEMENT INTEREST RATE	6.00%	50	AGE OF INSURED
INSURED	GEORGE N ZACHARIA	92332828	POLICY NUMBER
FACE AMOUNT	\$250,000	DEC 20 1990	DATE OF ISSUE
DEATH BENEFIT OPTION	OPTION I	RATED	CLASS OF RISK
OWNER	PRIME PUMP INC	NON-SMOKER	

THE CHARGE FOR ANY ADDITIONAL BENEFITS WHICH ARE PROVIDED BY RIDER IS SHOWN BELOW. ONLY A BRIEF DESCRIPTION IS GIVEN. THE COMPLETE PROVISIONS ARE INCLUDED IN THE RIDER.

RIDER NUMBER SCHEDULE OF ADDITIONAL BENEFITS ANNUAL PREMIUM NONE

MINIMUM INITIAL PREMIUM: \$5,176.53 PLANNED PERIODIC PREMIUMS: \$7,090.00 ANNUAL REQUIRED PREMIUM PER YEAR IN POLICY YEARS 1-5: \$5,176.53

NOTE: THIS POLICY MAY TERMINATE PRIOR TO THE INSURED'S AGE 95 IF:

- (1) THE ACCUMULATION VALUE MINUS ANY LOAN IS LESS THAN THE MONTHLY DEDUCTION DUE, OR
- (2) THE REQUIRED PREMIUMS IN THE FIRST 5 YEARS ARE NOT PAID.

NO CHARGE

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TABLE OF GUARANTEED MONTHLY DEDUCTION RATES PER \$1,000 *

POLICY YEAR BEGINNING	POLICY EXCLUDING RIDERS	POLICY YEAR BEGINNING	POLICY EXCLUDING RIDERS
DEC 20 1990 DEC 20 1991 DEC 20 1993 DEC 20 1994 DEC 20 1995 DEC 20 1996 DEC 20 1997 DEC 20 1997 DEC 20 1998 DEC 20 1999 DEC 20 2000 DEC 20 2001 DEC 20 2002 DEC 20 2003 DEC 20 2004 DEC 20 2005 DEC 20 2006 DEC 20 2006 DEC 20 2007 DEC 20 2008 DEC 20 2009 DEC 20 2010 DEC 20 2011 DEC 20 2012	\$1.68 2.37 2.55 2.73 2.92 2.49 2.75 2.96 3.23 3.57 3.86 4.22 4.65 5.05 5.58 6.07 6.64 7.27 7.98 8.71 9.53 10.08 10.69	DEC 20 2013 DEC 20 2014 DEC 20 2015 DEC 20 2016 DEC 20 2017 DEC 20 2018 DEC 20 2019 DEC 20 2020 DEC 20 2021 DEC 20 2022 DEC 20 2023 DEC 20 2025 DEC 20 2025 DEC 20 2025 DEC 20 2026 DEC 20 2027 DEC 20 2027 DEC 20 2028 DEC 20 2029 DEC 20 2030 DEC 20 2031 DEC 20 2033 DEC 20 2033 DEC 20 2033 DEC 20 2034	\$11.34 11.98 12.66 13.37 14.16 14.91 15.68 16.45 17.29 18.17 19.02 19.96 20.78 21.64 22.34 23.06 23.63 24.18 24.66 25.55 26.21

^{*} TO FIND THE AMOUNT OF MONTHLY DEDUCTION DURING EACH POLICY YEAR, SEE THE GUARANTEED VALUES SECTION. A POLICY FEE OF \$4.00 WILL BE ADDED INTO EACH MONTHLY DEDUCTION.

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(4) THE DIFFERENCE BETWEEN THE ACCUMULATION VALUE AND THE CASH VALUE IS THE SURRENDER CHARGE. - 8 g - 2 :: : . . 11

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TABLE OF POLICY VALUES AND BENEFITS

ILLUSTRATIVE PREMIUMS (1) GUARANTEED BASIS (2)

END OF POLICY YE		PLANNED ANNUALIZED PREMIUM	DEATH BENEFIT	ACCUMULATION VALUE(3)	CASH VALUE (4)
	1	\$7,090.00	\$250,000	\$2,129	\$0
	2	7,090.00	250,000	2,316	0
	3	7,090.00	250,000	1,970	0
	4	7,090.00	250,000	1,045	0
	5	7,090.00	0	0	0
	6	0.00	0	0	0
	7	0.00	0	0	0
	8	0.00	0	0	0
		0.00	0	0	0
	10	0.00	0	0	0
	11	0.00	0	0	0
	12	0.00	0	0	0
	13	0.00	0	0	0
	14	0.00	0	0	0
	15	0.00	0	0	0
	16	0.00	0	0	0
	17	0.00	0	0	0
	18	0.00	0	0	0
	19	0.00	0	0	0
	20	0.00	0	0	0
AGE	60	0.00	0	0	0
AGE	65	0.00	0	0	0
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- (1) THE ACCUMULATION AND CASH VALUES RESULT FROM THE INTEREST RATES, MONTHLY DEDUCTIONS, AND THE TIMELY PAYMENT OF THE PLANNED ANNUALIZED PREMIUMS. PARTIAL SURRENDERS, SURRENDER-PENALTY-FREE WITHDRAWALS OR LOANS MAY CHANGE THESE RESULTS.
- (2) RESULTS CALCULATED ON A GUARANTEED BASIS REFLECT GUARANTEED MONTHLY DEDUCTIONS AND THE CUMULATIVE GUARANTEED INTEREST RATE OF 5.5%.
- (3) ACCUMULATION VALUES ILLUSTRATED ON A GUARANTEED BASIS REFLECT ACCUMULATED NET PREMIUMS PLUS ACCRUED INTEREST AT THE GUARANTEED MINIMUM ANNUAL INTEREST RATE LESS ACCRUED GUARANTEED MAXIMUM MONTHLY DEDUCTIONS WHICH INCLUDE THE POLICY FEE AND THE COST OF ANY RIDERS. WHILE A POLICY LOAN EXISTS, THE INTEREST RATE APPLICABLE TO THE ACCUMULATION VALUE SECURING THE LOAN MAY DIFFER FROM THE INTEREST RATE APPLICABLE TO THE ACCUMULATION VALUE NOT SECURING THE LOAN.

THE REDUCED PAID-UP VALUES (MAXIMUM NET SINGLE PREMIUM AND FACE AMOUNT PER THOUSAND) ARE SHOWN IN THE POLICY AFTER THE NONFORFEITURE OPTIONS PROVISION.

DEFINITIONS

In this policy:

We, our or us means Transamerica Occidental Life Insurance Company.

You and your means the Owner of this policy.

Accumulation Value is the policy's total value as described in the Accumulation Values section.

Age means the Insured's age on the nearest birthday.

The Beneficiary is the person to whom we will pay the death benefit if the Insured dies.

Cash Value means the accumulation value as described in the Accumulation Values section, less any surrender penalty.

Lapse means termination of the policy due to insufficient premium or accumulation value.

A Policy Loan is indebtedness to us for a loan secured by this policy.

The Maximum Loan Value is the largest amount you may borrow under the loan provisions.

A Monthly Deduction is an amount we withdraw from the accumulation value at the end of each policy month.

The Monthly Deduction is equal to

(a) the monthly deduction rate, times .001, times the difference between the death benefit and the accumulation value at the beginning of the policy year,

plus (b) the monthly deduction for any riders,

plus (c) the policy fee as shown in the Policy Data.

The Net Cash Value is the cash value less any loans.

A Net Premium is 98% of any premium you pay.

Reinstate means to restore coverage after the policy has lapsed.

A rider is an attachment to the policy that provides an additional benefit.

We will send any notice under the provisions of this policy to your last known address and to any assignee of record.

We will use the Policy Date shown in the policy data to determine the monthly dates, policy anniversaries and policy years.

OWNERSHIP

Owner of the Policy -- Only you, the Owner, are entitled to the rights granted under this policy while the Insured is living. If you are an individual and you die before the Insured, your rights will pass to the executor or administrator of your estate for disposition unless stated otherwise in this policy. If the Owner is a partnership, the rights belong to the partnership as it exists when a right is exercised.

Assignment of the Policy -- We are not responsible for the adequacy of any assignment. However, if you file the assignment with us and we record it at our Home Office, your rights and those of any revocable beneficiary will be subject to it.

THE BENEFICIARY

Who Receives the Death Benefit -- When the Insured dies, we will pay the death benefit to the beneficiary. The beneficiary is as designated in the application, unless changed as shown under "How to Change a Beneficiary" below. If the beneficiary is a partnership, we will pay the death benefit to the partnership as it existed when the Insured died.

Protection of the Death Benefit -- To the extent permitted by law, no death benefit will be subject to the claims of the beneficiary's creditors or to any legal process against the beneficiary.

If the Beneficiary Dies — If any beneficiary dies before the Insured, that beneficiary's interest in the death benefit will end. If any beneficiary dies at the same time as the Insured, or within 30 days after the Insured, that beneficiary's interest in the death benefit will end if no benefits have been paid to that beneficiary. If the interest of all designated beneficiaries has ended when the Insured dies, we will pay the death benefit to you. If you are not living at that time, we will pay the death benefit to the executor or administrator of your estate.

How to Change a Beneficiary -- You may change the designated beneficiary by sending a satisfactory written notice to us. The change will not be effective until we record it at our Home Office. Even if the Insured is not living when we record the change, the change will take effect as of the date it was signed. However, any benefits we pay before we record the change will not be subject to the change.

A beneficiary designated irrevocably may not be changed without the written consent of that beneficiary.

PAYMENT OF THE DEATH BENEFIT

Proof of Death -- We will pay any benefit payable because of death when we receive due proof of the Insured's death. The proof must be sent to us at our Home Office. We will send appropriate forms to the beneficiary upon request. Any of our agents will help the beneficiary fill out the forms without charge. We will send all payments from our Home Office.

Death Benefit -- The amount of the death benefit may be affected by other policy provisions, such as Policy Loans or Misstatement of Age or Sex.

Death Benefit Option -- The death benefit will be based on whether you have chosen Option I or Option II, as shown in the Policy Data.

Option I: The death benefit will be the greater of:

- (a) the face amount plus the net increase, if any, in the accumulation value from the last policy anniversary to the date of the Insured's death, or
- (b) the death benefit factor times the accumulation value as of the date of the Insured's death.

Option II: The death benefit will be the greater of:

- (a) the face amount plus the accumulation value as of the date of the Insured's death; or
- (b) the death benefit factor times the accumulation value as of the date of the Insured's death.

In no event will the amount of death benefit be less than the amount needed to continue to qualify the policy as a life insurance contract under Section 7702 of the Internal Revenue Code, as in effect at the time this policy is issued and the regulations thereunder.

We will reduce the death benefit by any policy loans and by the portion of the grace period premium necessary to provide insurance to the date of the Insured's death.

The net increase in accumulation value is the sum of all net premiums less any refunds, minus the sum of all accrued monthly deductions from the last policy anniversary to the date of death, plus accrued interest from the last policy anniversary to the date of death, minus the pro rata portion of the monthly deduction for the period from the last monthly date to the date of death. (See Accumulation Values in the Guaranteed Values section for details.) Partial Surrender amounts. Partial Surrender penalties. Surrender-Penalty-Free Withdrawal amounts are not included as part of the net increase in accumulation value for the purpose of calculating the death benefit as of the date of death.

		sured's ttained Age	BENEFIT Benefit Factor	FACTORS Insured's Attained Age	Death Benefi Factor
40	and	below	2.50	70	1.15
		41	2.43	71	1.13
		42	2.36	72	1.11
		43	2.29	73	1.09
		44	2.22	74	1.07
		45	2.15	75	1.05
		46	2.09	76	1.05
		47	2.03	77	1.05
		48	1.97	78	1.05
		49	1.91	79	1.05
		50.	1.85	80	1.05
		51	1.78	81	1.05
		52	1.71	82	1.05
		53	1.64	83	1.05
		54	1.57	84	1.05
		55	1.50	85	1.05
		56	1.46	86	1.05
		57	1.42	87	1.05
		58	1.38	88	1.05
		59	1.34	89	1.05
		60	1.30	90	1.05
		61	1.28	91	1.04
		62	1.26	92	1.03
		63	1.24	93	1.02
		64	1.22	94	1.01
		65	1.20		
		66	1.19		
		67	1.18		
		68	1.17		
		69	1.16		

PREMIUMS

We will accept any amount you send us as a premium payment while this policy is in force, subject to the Premium Limitation provision and these conditions:

- The minimum initial premium is shown in the Policy Data. It is payable on the Policy Date. You may send subsequent premiums to our Home Office or you may pay them to an agent or cashier we authorize. We will give you a receipt if you ask for one.
- You must pay the minimum required premium for the first 5 policy years. At the end of each of the first 5 policy years we will calculate the cumulative total of all premiums paid, less any Partial Surrenders and Surrender—Penalty—Free Withdrawals. We will divide this total by the number of years since the policy date. This amount must equal or exceed the required premium per year for each year in the required premium period or your policy will lapse. (See page 2 of the policy data.)

3. You may pay premiums at any time, but only if the amount of each premium is at least \$25.

Premium Limitation -- We reserve the right to refund any unscheduled premium during a particular policy year if the total premium paid:

- (a) increases the difference between the death benefit and the accumulation value, and
- (b) is more than \$20 per thousand of face amount and more than three times the total of the monthly deductions for the last year.

We also reserve the right to refund any unscheduled premiums that exceed \$25,000 in any 12-month period.

After the first policy year and before the sixth policy year, we reserve the right to refund any unscheduled premium that would cause the total premium deposited in any one of those policy years to exceed five times the Required Premium Per Year. Beginning with the sixth policy year, we reserve the right to refund any unscheduled premium that would cause the total premium deposited in any one policy year to exceed three times the Required Premium Per Year. The Required Premium Per Year is shown on page 2 of the policy data. We will not refund any premium if that premium would cause the accumulation value minus any loan to be less than the monthly deduction due.

We will not refund any amount if doing so would cause your policy to lapse before the next anniversary.

As of the end of any policy year, if the premiums paid exceed the amount allowable if the death benefit is to qualify for the federal income tax exclusion, we will remove the excess amount of premiums paid from the policy, with interest, as of the end of that policy year. We will refund to you this excess amount (including interest) within 60 days after the end of that policy year.

Such an excess amount could occur, for example, as a result of a Partial Surrender or other change in the benefits or terms of the policy, since the premium amount allowable for the policy may be reduced.

The amount refundable will not exceed the net cash value of the policy. If the entire net cash value is refunded, we will treat the transaction as a full surrender of your policy.

Continuation of Insurance -- Between premium payments we automatically continue your policy at the same face amount and with any additional benefits provided by rider, subject to the Grace Period provision below. Refer to the Monthly Deduction section for further explanation.

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Grace Period -- A grace period is a period of 31 days after (a) a monthly date when the accumulation value minus any loan is less than the monthly deduction due, or (b) a policy anniversary on which the minimum required premium has not been paid during the first 5 policy years. We will notify you that the grace period has begun and that you must pay a premium large enough to keep the policy in force before the 31 days are up. If you do not pay enough premium, your policy will lapse, subject to the Nonforfeiture Options provision.

Since a monthly deduction is made on each monthly date for the prior month, and a nominal 31-day grace period is provided after that monthly date, there will always be at least a 62-day effective grace period for payment of overdue premiums.

During the grace period, we will not charge interest on the premium due. If the Insured dies during the grace period and before you pay the premium we will subtract from the death benefit the cost of coverage to the date the Insured died.

Reinstatement of Lapsed Policy -- If this policy lapses, it may be reinstated provided it was not surrendered. To reinstate the policy, you must meet the following conditions:

- You must request reinstatement in writing within three years after the date of lapse and before the Insured's age 95. tala it
- 2. The Insured must still be insurable by our standards. S .1 .
- 3. If any loans existed when the policy lapsed, you must repay or reinstate them with interest w.". ... compounded annually from the date of lapse at the reinstatement interest rate of 6%. 11 :
- The reinstated policy will be subject to the minimum premium requirement during the first 5 policy years. (See page 2 of Policy Data and Premiums provision, number 2.) If the policy lapsed JI 4 . . during one of the first 5 policy years and is reinstated in a different policy year, you must pay a premium large enough to meet the minimum premium requirement at the time of reinstatement, with interest compounded annually at the reinstatement interest rate of 6%. If the policy lapsed after the fifth policy year, or if it lapsed in one of the first 5 policy years and is reinstated in the same policy year, you must pay a premium large enough to cover two monthly deductions due when the policy lapsed and three monthly deductions due when the policy is reinstated.

The Accumulation Value of the reinstated policy will be: the surrender penalty at the time of lapse; plus any net cash value we paid you at the time of lapse; plus any loan reinstated; plus 98% of any premium you pay at reinstatement; minus any monthly deductions due at the time of lapse.

GUARANTEED VALUES

Accumulation Values -- The accumulation value on any specified date on or before the first policy anniversary is equal to:

- 1. All net premiums paid less any refunds since issue, plus accrued interest from the date each premium is received in the Home Office to the specified date.
- minus 2. All monthly deductions charged since issue, plus accrued interest from each monthly date to the specified date.
- minus 3. Any surrenders partial Surrender-Penalty-Free Withdrawals since issue, plus accrued interest from each partial surrender date to the specified date.
- minus 4. A prorata portion of the monthly deduction applicable to the period of time from the last monthly date on or before the specified date to the specified date.

The accumulation value on any specified date after the first policy anniversary is equal to:

- 1. The accumulation value on the last policy anniversary plus accrued interest from the last policy anniversary to the specified date.
- 2. All net premiums paid less any refunds since plus the last policy anniversary, plus accrued interest from the date each premium is received in the Home Office to the specified date.
- minus 3. All monthly deductions charged since the last policy anniversary, plus accrued interest from each monthly date to the specified date.
- minus 4. Any surrenders partial anc Surrender-Penalty-Free Withdrawals including partial surrender penalties since the last policy anniversary, plus accrued interest from each partial surrender date to the specified date.
- minus 5. A prorata portion of the monthly deduction applicable to the period of time from the lasmonthly date on or before the specified date to the specified date.

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A Table of Policy Values is included in this policy. It is based on the information you gave us when the policy was issued. The values shown may change as the declared interest rates, your premium payments, and other factors change from the illustrated data. Every year we will send you a statement of actual policy values.

Guaranteed Interest Rates — The net premium accrues simple interest from the date we receive it in the Home Office. Interest is credited annually on each policy anniversary.

We guarantee that your accumulation value on any policy anniversary will be at least equal to what it would have been if the credited interest rate had always been 5.5%. The minimum interest rate we credit at any one time will never be less than 4%.

We may declare a higher interest rate than the guaranteed minimum rate at any time. Each rate we declare replaces the guaranteed minimum rate until we declare a different one.

The interest rate for any portion of the accumulation value equal to the amount of any policy loan will be at the effective annual loan interest rate less 2.5%.

Monthly Deduction Rates -- We will determine the monthly deduction rate for each policy year at the beginning of that year. We will use the Insured's age as of that policy year. The guaranteed monthly deduction for nonsmokers is the cost of insurance. The guaranteed monthly deduction for smokers is made up of a cost of insurance portion and an expense portion. The breakdown of the guaranteed monthly deduction for smokers issued at the standard class of risk appears on pages 14 and 15.

A Table of Guaranteed Monthly Deduction Rates is in the policy data. We may use rates lower than these guaranteed monthly deduction rates. We will never use higher rates.

Monthly Deduction -- At the end of each policy month, we will take the monthly deduction for the prior month from the accumulation value.

The Monthly Deduction is equal to

- (a) the monthly deduction rate, times .001, times the difference between the death benefit and the accumulation value at the beginning of the policy year,
- plus (b) the monthly deduction for any riders,
- plus (c) the policy fee as shown in the Policy Data.

CASH VALUE

You may borrow the cash value, or take it as a partial or full surrender of the policy. All of these transactions are described in this section. We guarantee that the cash value always equals or exceeds the amount required by the law in effect at the time of issue in the state in which this policy is delivered.

Policy Loans -- We will make a loan subject to the following conditions:

- 1. The maximum loan amount is the accumulation value as of the date of the loan request, minus
 - a. any existing loan(s);
 - interest on the amount of the loan to the end of the policy year; and
 - c. the full surrender penalty or three monthly deductions, whichever is greater.
- 2. You must pay interest on the loan at the loan interest rate annually in advance. If you do not pay the interest when it is due, we will add the amount of interest to the loan. We will charge interest on this amount at the same interest rate being charged on the loan.
- You must assign the policy to us to the extent of the outstanding loan. If the Insured dies, we will deduct the outstanding loan from the death benefit before we pay the death benefit to the beneficiary.
- The loan will be secured by that portion of the accumulation value equal to the amount of the loan.

Loan Repayment -- You may repay any part of a loan at any time while the Insured is living and before the Insured's age 95.

If you wish to make a loan repayment, you must tell us that the payment you send us is for that purpose. Unless your payment is clearly marked as a loan repayment, we will assume it is a premium payment except as indicated in the Premium Limitation Provision. When we receive a loan repayment we will apply it to the portion of the accumulation value that secures a loan.

Your policy will not lapse if you do not repay a loan. However, the portion of the accumulation value not securing a loan must be large enough to cover the monthly deduction due and any loan interest due not paid in cash. (See Grace Period provision for details.)

Partial Surrender -- You may surrender a portion of this policy for its value if you send us a written request. We will deduct the partial surrender penalty and the surrender amount you request from the policy's accumulation value. If you chose death benefit Option I, we will also deduct the partial surrender penalty and the amount you request from the policy's face amount. The face amount may not be less than \$25,000.

The partial surrender penalty is the greater of:

- 1) \$25, or
- 2) the proportionate full surrender penalty.

The proportionate full surrender penalty may be calculated as follows:

Let X = surrender amount you request

a = full surrender penalty per 1,000 of face amount

(see Table of Surrender Penalties)

The proportionate full surrender penalty =

In any policy year, the maximum amount that you may request and receive by Partial Surrender is:

- 1) the accumulation value,
- minus 2) any indebtedness,
- minus 3) the sum of 3 monthly deductions,
- minus 4) the greater of \$25 or the full surrender penalty.

If you ask for an amount larger than the maximum described above, we will treat it as a request for a full surrender of the policy.

Surrender-Penalty-Free Withdrawal -- At any time after the first policy year you may make a withdrawa without incurring a partial surrender penalty, within the limits outlined below.

When you request a partial surrender in the second or later policy year we will calculate the amount eligible for surrender without penalty. This amount will be the lesser of:

- (a) 10% of the policy's accumulation value, minus the sum of all Surrender-Penalty-free withdrawals since the last policy anniversary or
- (b) the maximum amount available as a partia surrender described above.

During the first five policy years the sum of al Surrender-Penalty-Free Withdrawals and Partia Surrenders may not exceed the sum of all premiums paid less the sum of all required premiums since the policy date. (See Premium Provision Number 2 on page 5.)

We will process a Surrender-Penalty-Free Withdrawal for the eligible amount. The remainder of any amount you requested we will process as a partial surrender.

We will deduct the withdrawal amount you request from the policy's accumulation value.

Nonforfeiture Options -- You may continue of surrender the policy under one of the following options:

Option 1. Paid-Up Life -- You may exchange this policy for a single premium paid up whole life policy These conditions will apply:

- (a) The policy must be in force when you reques the change.
- (b) You will surrender all rights under this policy is exchange for the paid-up policy.
- (c) We will calculate the face amount of the paid-up policy in this way: the net cash value divided by the net single premium at the Insured's attained age equals the paid-up face amount.

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- Evidence of Insurability -- When you request this option, we will calculate the difference between the amount of paid-up insurance and the total net single premium. We will compare that amount to the difference between the death benefit and the accumulation value under this policy on the date you choose this option. If the difference between the amount of paid-up insurance and the total net single premium is greater than the difference between the death benefit and the accumulation value, the Insured must give us satisfactory evidence of insurability. We calculate the total net single premium by taking the face amount of the paid-up policy and multiplying it by the net single premium per thousand.

If the Insured does not send us satisfactory evidence of insurability, we will reduce the amount of paid-up insurance accordingly. If there is any net cash value left over after you purchase the paid-up insurance, we will refund it to you.

- (d) We will issue and date the paid-up policy as of the date you surrender this policy.
- (e) The premiums we use for the single premium paid-up insurance will be those in effect as of the date you request the change. They will never be greater than the rates shown in the Table of Maximum Net Single Premiums for Paid-Up Insurance on the following page.
- (f) There is a Table of Paid-Up Insurance per Thousand of Net Cash Value following the Table of Net Single Premiums.
- (g) The paid-up insurance will have cash values. If you surrender any paid-up insurance within 30 days of a policy anniversary, the cash value of the insurance will not be less than the cash value on that anniversary.

Option 2. Extended Term Insurance — If the class of risk shown on page 2 of the Policy Data is "Standard," you may continue this policy as non-participating extended term insurance. These conditions will apply:

- (a) The policy must be in force when you request the change.
- (b) You will surrender all rights under this policy in exchange for the extended term policy.

- (c) We will calculate the face amount of the extended term policy in this way: this policy's face less any indebtedness as of the date of your request equals the extended term face amount.
- (d) We will calculate the length of the coverage period of the extended term policy by applying the net cash value of this policy as a net single premium for the extended term coverage.
- (e) We will issue and date the extended term policy as of the date you surrender this policy.

Option 3. Full Surrender -- You may surrender the policy for its net cash value. The net cash value on the date of your request is the accumulation value minus the surrender penalty and any existing loans.

There is a Table of Surrender Penalties following the Table of Paid-Up Insurance per Thousand of Net Cash Value. We will use the factors in the table to determine the surrender penalty we will apply. To calculate the full surrender penalty, find the factor for the Insured's issue age and the number of years the policy has been in force. Multiply this factor by the number of thousands of face amount of the policy. This is the full surrender penalty. There is no surrender penalty after 20 policy years.

If you do not choose an option and your policy lapses at the end of a grace period, or because you did not pay the Required Preium Per Year as described in the Premiums provision, we will automatically use any remaining net cash value to purchase Paid-Up Insurance as described in Option 1.

Option to Reduce the Face Amount -- The Owner may request a decrease of the face amount of this policy if all the conditions are met.

The following conditions will apply:

- 1. You must make a written request to us.
- 2. At the request date, this policy must be in force and the Inusred must be living.
- The amount of the reduction in face amount must be at least \$25,000.
- 4. The new face amount may not be less than \$100.000.
- The decrease of the face amount of this policy may cause a change in the monthly deduction rates to be charged.
- A surrender Penalty will result from the decrease in the face amount if the change is made during the 20 year surrender penalty period.

Castable of Maximudo Netheringle Priemiom 28 For Palgeur Insurance Per #\$43000

-	Insured's Attained Age	Male	Female	Insured's Attained Age	Male	Female	Insured's Attained Age	Male	Female	Insured's Attained Age	Male	Female	
-										· · · · · · · · · · · · · · · · · · ·			
	0	44.43	34.75	25	105.10	85.37	50	296.12	241.84	75	651.28	590.50	
	1	42.87	33.87	26	109.31	89.01	51	307.76	251.43	76	665.63	607.99	
	2	44.20	34.89	27	113.79	92.82	52	319.72	261.33	77	679.65	625.33	
	3	45.69	36.03	28	118.54	96.83	53	331.99	271.55	78	693.39	642.55	
	4	47.27	37.25	29	123.57	101.02	54	344.54	282.07	79	706.94	659.70	
	. 5	48.97	38.56	30	128.88	105.41	55	357.35	292.92	80	720.36	676.81	1720
	6	50.81	39.95	31	134.47	110.01	56	370.41	304.09	81	733.65	693.83	
	7	52.79	41.45	32	140.33	114.82	57	383.72	315.64	82	746.79	710.69	
	8	54.93	43.04	33	146.49	119.86	58	397.29	327.60	83	759.68	727.31	
	9	57.24	44.74	34	152.93	125.14	59	411.14	340.03	84	772.26	743.59	
	3	37.21	3314	9.1	102.00	120.11	55		3 10.00	0.1	. ,	, 10.00	
	10	59.69	46.54	35	159.66	130.65	60	425.27	352.94	85	784.51	759.53	
	11	62.29	48.45	36	166.68	136.41	61	439.65	366.35	86	796.54	775.20	
	12	65.00	50.46	37	174.00	142.40	62	454.26	380.23	87	808.55	790.79	
,#E	13	67.78	52.55	38	181.61	148.63	63	469.05	394.50	88	820.86	806.56	
	14	70.59	54.74	39	189.51	155.08	64	483.98	409.10	89	833.91	822.91	
-		10.00	J	33	100.01	100.00	9.1	100.00	100.10		000.01	022101	
±	15	73.40	56.99	40	197.69	161.75	65	499.01	423.97	90	848.33	840.41	
- (-	16	76.21	59.33	41	206.17	168.63	66	514.10	439.10	91	865.07	859.92	*0
_	17	79.01	61.75	42	214.92	175.73	67	529.27	454.52	92	885.52	882.72	
	18	81.83	64.25	43	223.98	183.05	68	544.52	470.29	93	911.89	910.88	69
10.00	19	84.70	66.87	44	233.33	190.62	69	559.86	486.48	94	947.86	947.86	
***	10	01170	00.07			.00.02		555.55	100.10	0.1		555	
15	20	87.66	69.60	45	243.00	198.44	70	575.29	503.12				
200	21	90.75	72.46	46	252.96	206.53	71	590.76	520.19				
	22	94.01	75.45	47	263.25	214.91	72	606.20	537.59				
	23	97.48	78.60	48	273.87	223.58	73	621.51	555.21				
	24	101.17	81.91	49	284.82	232.56	74	636.56	572.89				
	64 T		0.1101				*	200.00	3.1 4.00				

TABLE OF PAID-UP INSURANCE PER \$1,000 OF NET CASH VALUE

Amount of Paid-Up Insurance = (Cash Value 1000) X Factor for the Insured's Attained Age.

Insure Attai		Male	1000	ured's tained Age	Male	Female	Insured's Attained Age	Male	Female	Insured's Attained Age	Male	Female
	0	22,507.22	28,775.64	25	9,513.86	11,713.38	50	3,376.98	4,134.92	75	1,535.44	1,693.47
	1	23,324,67	29,523.91	26	9,147.93	11,234.54	51	3,249.24	3,977.23	76	1,502.32	1,644.76
	2	22,620.15	28,658.14	27	8.787.85	10,772.70	52	3,127.69	3,826.47	77	1,471.34	1,599.15
	2	21,884.20	27,752.75	28	8,435.63	10,327.28	53	3,012.11	3,682.44	78	1,442.19	1,556.29
	4	21,152.99	26,842.99	29	8,092.26	9,898.65	54	2.902.39	3,545.10	79	1,414.55	1,515.83
	5	20,420,14	25,932.05	30	7,759.04	9,486.11	55	2,798.38	3,413.90	80	1,388.20	1,477.52
	6	19,681.01	25,029.02	31	7,436.44	9,089.78	56	2,699.70	3,288.43	81	1,363.04	1,441.28
	7	18,942.84	24,124.68	32	7,125.61	8,708.89	57	2,606.05	3,168.15	82	1,339.07	1,407.07
	8	18,202,40	23,233.05	33	6.826.15	8,342.76	58	2.517.00	3.052.48	83	1,316.33	1,374.92
	9	17,469.42	22,350.98	34	6,538.73	7,990.75	59	2,432.21	2,940.91	84	1,294.90	1,344.82
1	0	16,751.70	21,485.22	35	6,263.09	7,653.80	60	2,351.43	2,833.28	85	1,274.68	1,316.61
1	1	16,052.87	20,637.07	36	5,999.20	7,330.57	61	2,274.53	2,729.56	86	1,255.43	1,289.98
	12	15,384.53	19,815.16	37	5,746.91	7,022.05	62	2,201.38	2,629.98	87	1,236.78	1,264.55
1	13	14,752.96	19,025.16	38	5,506.22	6.728.03	63	2,131.94	2,534.81	88	1,218.23	1,239.83
1	14	14,166.12	18,267.59	39	5,276.75	6,448.16	64	2,066.17	2,444.38	89	1,199.17	1,215.20
1	15	13,622.52	17,544.43	40	5,058.29	6,182.31	65	2,003.95	2,58.658	90	1,178.78	1,189.89
	6	13,120,49	16,853.89	41	4,850.34	5,929.93	66	1,945.12	2,277.36	91	1,155.98	1,162.90
	17	12,655.36	16,193.70	42	4,652.73	5,690.38	67	1,889.38	2,200.00	92	1,129.28	1,132.86
1	8	12,220.37	15,561.82	43	4,464.57	5,462.81	68	1,836.48	2,126.32	93	1,096.62	1,097.84
1	19	11,806.10	14,952.23	44	4,285.63	5,245.96	69	1,786.16	2,055.55	94	1,055.00	1,055.00
2	20	11,407,23	14,365.95	45	4,115.23	5,039.15	70	1,738,25	1,987.57			
2	21	11,018.36	13,800.03	46	3,953.10	4,841.77	71	1,692.73	1,922.37			
2	22	10,636.17	13,252.08	47	3,798.61	4,653.07	72	1,649.61	1,860.13			
2	23	10,258.08	12,721.70	48	3,651.36	4,472.52	73	1,608.99	1,801.11			
	24	9,883.97	12,208.51	49	3,510.89	4,299.93	74	1,570.94	1,745.54			

Table of Surrender Penalties Per \$1,000 Face Amount

Policy Year

-																						_
Issue Age	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21+	
0 1 2 3 4	99999	9 9 9 9	99999	9 9 9 9 9	9 9 9 9 9	99999	99999	9 9 9 9 9	9 8 8 8 8	8 8 8 8	8 8 8 8	7 7 7 7 7	66666	55555	4 4 4 4	4 4 4 4	3 3 3 3	2 2 2 2 2	1 1 1 1	1 1 1 1	0	
5 6 7 8 9	9 9 9 9	9 9 9 9	99999	99999	9 9 9 9 9	9 9 9 9	99999	99999	8 8 8 8	8 8 8 8	8 8 8 8	7 7 7 7 7	66666	55555	4 4 4 4 4	4 4 4 4	3 3 3 3 3	2 2 2 2 2	1 1 1 1	1 1 1 1	0	a.
10 11 12 13	9 9 9 9	99999	99999	99999	99999	0 0 0 0 0	9 9 9 9 9	99998	8 8 8 8 8	8 8 8 8 8	8 8 8 8	7 7 7 7 7	66666	55555	4 4 4 4 4	4 4 4 3 3	3 3 3 3 3	2 2 2 2 2	1 1 1 1	1 1 1 1	0	
15 16 17 18 19	9 9 9	9 9 9 9	9 9 9 9	99999	99999	99999	99999	8 8 8 8	8 8 8 8	8 8 8 8	8 8 8 8	7 7 7 7	66666	ភ ភ ភ ភ ភ	4 4 4 4 4	3 3 3 3 3	3 3 3 3 3	2 2 2 2 2	1 1 1 1	1 1 1 1	0	
20 21 22 23 24	9 10 10 10 12	9 10 10 10 12	9 10 10 10 12	9 10 10 10 12	9 10 10 10 12	9 10 10 10 12	9 10 10 10	8 10 10 10 11	8 10 10 9	8 9 9 11	8 9 9 10	7 8 8 8 9	6 7 7 7 8	5 6 6 7	4 5 5 5 5	3 4 4 4 4	3 3 3 3	2 2 2 2 2	1 1 1 1 2		0)))
25 26 27 28 29	12 12 14 14 14	12 12 13 13	12 12 13 13	12 12 13 13 13	12 12 13 13	12 12 13 13	11 11 13 13 13	11 11 12 12 12	11 11 12 12 12	10 10 12 12 12	10 10 11 11	9 9 10 10	8 8 9 8	6 6 7 7 7	5 5 6 6 6	4 4 5 5 5	3 3 4 4 4	2 2 3 3 3	2 1 2 2 2	1 1 1)))
30 31 32 33 34	15 15 16 17 18	15 15 16 16 18	15 15 16 16 18	15 15 16 16 17	14 14 16 16 17	14 14 16 16	14 14 15 15	14 14 15 15	13 13 14 14 16	13 13 14 14 15	12 12 13 13 15	11 11 12 12 13	9 9 10 10	8 8 8 8 9	6 7 7 7	5 5 6 5 6	4 4 4 4 4	3 3 3 3 3	2	1 1)))
35 36 37 38 39	18 19 20 21 21	18 19 19 21 21	18 19 19 20 20	17 19 19 20 20	17 19 18 20 20	17 18 18 20 19	16 18 18 19	16 17 17 18 18	15 17 17 18 18	15 16 16 17	14 16 15 16	13 13 13 14 14	11 11 11 12 12	9 10 10 10	7 8 8 8	6 6 6 7 6	4 5 5 5 5 5	3 3 3 3 3	2	1))

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Case 2:16-cv-01378 Document 1-1 Filed 02/28/16 Page 17 of 22 Page ID #:45 Table of Surrender Penalties Per \$1,000 Face Amount

Policy Year

	Issue	:=	01-510800		\$2.000 M 1280 F			(R-5-0) (-100)														
	Age	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21+
	40 41 42 43 44	22 23 23 24 25	22 22 23 24 25	22 22 23 24 24	21 22 23 23 24	21 22 22 23 24	21 22 22 23 24	20 21 21 23 23	19 21 21 22 23	19 20 20 21 22	18 19 19 20 21	17 18 18 19 20	15 16 16 17 17	13 13 13 14 15	11 11 11 12 12	9 9 9 9	7 7 7 7 8	55556	4 4 4 4	2 2 2 2 2	1 1 1 1	0 0 0 0
	45 46 47 48 49	26 26 27 28 29	25 26 27 28 29	25 26 27 28 28	25 26 26 27 28	24 25 26 27 28	24 25 26 26 27	24 25 25 26 27	24 24 25 26 26	23 24 25 25 26	23 24 24 25 26	22 23 24 24 25	19 20 20 21 22	16 17 17 18 18	13 14 14 15 15	11 11 11 12 12	8 9 9 9	6 6 7 7	4 4 4 5 5	3 3 3 3	1 1 1 1 1	0 0 0 0 0
	50 51 52 53 54	30 31 32 34 35	30 31 32 33 34	29 30 32 33 34	29 30 31 32 33	29 30 31 32 33	28 29 30 31 32	28 29 30 31 32	27 28 29 30 31	27 28 28 29 30	26 27 28 29 29	26 26 27 28 29	25 26 27 27 27	24 24 24 24 24	21 21 21 21 21	18 18 18 18	15 15 15 15 15	12 12 12 12 12	99999	66666	3 3 3 3	0 0 0 0
	55 56 57 58 59	36 38 39 41 43	36 37 39 40 42	35 37 38 40 41	35 36 37 39 40	34 35 37 38 39	33 34 36 37 37	33 34 35 36 36	32 33 34 34 34	31 32 33 33 33	30 31 32 32 32	30 30 31 31 31	27 27 28 28 28	24 24 25 25 25	21 21 22 22 22	18 18 19 19	15 15 16 16	12 12 13 13	9 9 10 10	6 6 7 7 7	3 4 4 4	0 0 0 0
a :	60 61 62 63 64	45 45 45 45 44	43 43 43 43 43	42 41 41 41 41	40 40 40 40 39	39 38 38 38 38	37 37 37 37 36	36 35 35 35 35	34 34 34 34 34	33 33 33 32 32	32 31 31 31 31	30 30 30 30 30	27 27 27 27 27	24 24 24 24 24	21 21 21 21 21	18 18 18 18	15 15 15 15 15	12 12 12 12 12	99999	66666	3 3 3 3	0 0 0 0
	65 66 67 68 69	44 44 44 44	42 42	41 41 41 41 40	39 39 39 39 39	38	36 36 36 36 36	35 35 35 35 35	34 34 33 33 33	32 32 32 32 32	31 31 31 30 30		27 27 27 27 27		21 21 21 21 21	18 18 18 18	15 15 15 15 15	12 12 12 12 12	9 9 9 9	6 6 6 6	3 3 3 3	0 0 0 0 0
Tr.	70 71 72 73 74	43 43 43 43	42 42 42 42 41	40 40 40 40 40	39 39 38 38 38	37 37 37 37 37	36 36 35 35 35	34 34 34 33 33	33 32 32 32 32	31 31 31 30 30	30 29 29 29 29	29 29 28 28 28	27 27 26 26 26	24 24 24 24 24		18 18 18 18	15 15 15 15 15	12 12 12 12 12	9 9 9 9	6 6 6 6	3 3 3 3	0 0 0 0
	. 76 . 77 . 78 79	43 43 43 43	41 41 41 41 41	40 40 40 39 39 39	38 38 38 38 38 38	36 36 36 36 36 36	35 35 34 34 34 34	33 33 33 33 33 32	31 31 31 31 31 31	30 30 30 29 29 29	28 28 28 28 28 28 27	28 28 27 27 27 27	26 26 25 25 25 25 25	24 24 23 23 23 23	21 21 21 21 21 21	18 18 18 18 18	15 15 15 15 15 15	12 12 12 12 12 12	999999	666666	3 3 3 3 3 3	0 0 0 0 0

PAYMENT OF CASH VALUE AND LOANS

We may delay paying you the partial or full surrender values of this policy for up to six months after we receive your written request for the surrender. We may delay making a loan to you for up to six months after we receive your written request for the loan. We will not delay any loan made to pay premiums due us on any policy.

POLICY STATEMENTS AND ILLUSTRATIONS

At least once a year, we will send you a statement showing the face amount, accumulation value, cash value, loans, partial surrenders, premiums paid and charges as of the statement date. We will provide you with an illustration of benefits and values at any time if you request it in writing. The first illustration is at no charge to you. We reserve the right to charge you a \$25.00 administrative fee for each subsequent illustration.

BASIS OF COMPUTATION

The cash values of the policy are not less than the minimum values required by the State in which this policy is delivered. The cash values are based on the guaranteed monthly deduction rates and the guaranteed interest rate. (See the Guaranteed Values section.)

Cash values will always meet or exceed minimum values on the statutory nonforfeiture basis. The basis for the extended term values is the Commissioners 1980 Extended Term Mortality Tables for males and females, age nearest birthday and 5.5% interest. The basis for all other values is the Commissioners 1980 Standard Ordinary Mortality Tables for males and females, age nearest birthday and 5.5% interest. Deaths are assumed to occur at the end of the policy year.

As required, we have filed the method we used to compute minimum cash values and nonforfeiture benefits with the Supervisory Official of the State in which this policy is delivered.

GENERAL PROVISIONS

Incontestability of the Policy -- Except for fraud or nonpayment of premiums, this policy will be incontestable after it has been in force during the Insured's lifetime for two years from the date of issue. This provision does not apply to any rider providing benefits specifically for disability or death by accident.

Amount We Pay is Limited in the Event of Suicide -- If the Insured dies by suicide, while sane or insane, within two years from the date of issue, we will be liable only for the amount of premiums paid, less any partial surrenders.

Misstatement of Age or Sex in the Application -- If there is a misstatement of the Insured's age or sex in the policy, we will adjust the excess of the death benefit over the accumulation value to that which would be purchased by the most recent monthly deduction at the correct age or sex.

The Contract Consists of the Policy and Application — We have issued this policy in consideration of the application and premium payments. A copy of the application is attached and is a part of this policy. The policy and the application together are the entire contract. All statements made by or for the insured will be considered Representations and not Warranties. We will not use any statement made by or for the Insured to deny a claim unless the statement is in the application and the application is attached to this policy when we issue it.

Who Can Make Changes in the Policy -- Only our President or a Vice President together with our Secretary have the authority to make any change in this policy. Any change must be in writing.

Termination of Insurance -- This policy will terminate at the earliest of:

- the date of surrender;
- 2. the policy anniversary nearest the Insured's age 95; or
- the date of lapse.

No Dividends are Payable -- This is nonparticipating insurance. It does not participate in our profits or surplus. We do not distribute past surplus or recover past losses by changing the monthly deduction rates.

The numbers in the chart show the portion of each Guaranteed Maximum Monthly Deduction Rate that represents cost of insurance and the portion that represents expenses. All figures in the chart are per thousand dollars of excess of death benefit over accumulation value.

BREAKDOWN OF GUARANTEED MAXIMUM MONTHLY DEDUCTION RATES INTO COST OF INSURANCE AND EXPENSE COMPONENTS FOR STANDARD LIVES MALE SMOKER

Attained Age	Monthly Deduction Rate	Cost of Insurance Portion	Expense Portion	Attained Age	Monthly Deduction Rate	Cost of Insurance Portion	Expense Portion
0 1 2 3 4				50 51 52 53 54	0.83 0.91 0.99 1.08 1.19	0.55 0.60 0.66 0.72 0.79	0.28 0.31 0.33 0.36 0.40
5 6 7 8 9				55 56 57 58 59	1.30 1.43 1.56 1.69 1.84	0.87 0.95 1.04 1.13 1.23	0.43 0.48 0.52 0.56 0.61
10 11 12 13 14				60 61 62 63 64	2.01 2.19 2.39 2.63 2.89	1.34 1.46 1.59 1.75 1.92	0.67 0.73 0.80 0.88 0.97
15 16 17 18 19	0.18 0.20 0.22 0.23	0.12 0.13 0.14 0.15	0.06 0.07 0.08 0.08	65 66 67 68 69	3.17 3.48 3.80 4.14 4.52	2.11 2.32 2.53 2.76 3.01	1.06 1.16 1.27 1.38 1.51
20 21 22 23 24	0.23 0.23 0.23 0.23 0.22	0.15 0.15 0.15 0.15 0.15	0.08 0.08 0.08 0.08 0.07	70 71 72 73 74	4.93 5.41 5.95 6.58 7.27	3.29 3.60 3.97 4.38 4.84	1.64 1.87 1.98 2.20 2.43
25 26 27 28 29	0.22 0.21 0.21 0.21 0.21	0.14 0.14 0.14 0.14 0.14	0.08 0.07 0.07 0.07 0.07	75 76 77 78 79	8.02 8.81 9.64 10.48 11.38	5.34 5.87 6.42 6.99 7.58	2.66 2.94 3.22 3.44 3.86
30 31 32 33 34	0.21 0.22 0.22 0.23 0.25	0.14 0.14 0.15 0.15 0.16	0.07 0.08 0.07 0.08 0.09	80 81 82 83 84	12.35 13.43 14.65 16.03 17.53	8.23 8.95 9.77 10.68 11.68	4.1 4.4 4.8 5.3 5.8
35 36 37 38 39	0.26 0.28 0.30 0.32 0.34	0.17 0.18 0.20 0.21 0.23	0.09 0.10 0.10 0.11 0.11	85 86 87 88 89	19.11 20.76 22.44 24.15 25.91	12.74 13.84 14.96 16.10 17.27	6.3 6.9 7.4 8.0 8.6
40 41 42 43 44	0.37 0.41 0.44 0.48 0.52	0.25 0.27 0.29 0.32 0.34	0.12 0.14 0.15 0.16 0.18	90 91 92 93 94	27.72 29.62 31.68 34.01 36.98	18.48 19.74 21.12 22.67 24.65	9.24 9.88 10.56 11.34 12.23
45 46 47 48 49	0.56 0.61 0.66 0.71 0.77	0.37 0.41 0.44 0.47 0.51	0.19 0.20 0.22 0.24 0.26	95 96 97 98 99	41.24 48.06 60.02 82.24 83.33	27.49 32.04 40.01 54.83 83.33	13.79 16.00 20.0 27.4

The numbers in the chart show the portion of each Guaranteed Maximum Monthly Deduction Rate that represents cost of insurance and the portion that represents expenses. All figures in the chart are per thousand dollars of excess of death benefit over accumulation value.

BREAKDOWN OF GUARANTEED MAXIMUM MONTHLY DEDUCTION RATES INTO COST OF INSURANCE AND EXPENSE COMPONENTS FOR STANDARD LIVES FEMALE SMOKER

Attained Age	Monthly Deduction Rate	Cost of Insurance Portion	Expense Portion	Attained Age	Monthly Deduction Rate	Cost of Insurance Portion	Expense Portion
0				50	0.62	0.41	0.21
ĭ				51	0.66	0.44	0.22
				52	0.71	0.47	0.24
2				53	0.76	0.51	0.25
4				54	0.82	0.55	0.27
5				55	0.88	0.59	0.29
6				56	0.94	0.63	0.3
7				57	1.00	0.66	0.34 0.35
5 6 7 8 9				58 59	1.05 1.11	0.70 0.74	0.33
9							
10				60	1.18	0.78 0.84	0.40 0.42
11				61 62	1.26 1.37	0.91	0.48
12				63	1.50	1.00	0.50
13 14				64	1.65	1.10	0.55
				65	1.82	1.21	0.6
15 16	0.11	0.07	0.04	66	2.00	1.33	0.67
17	0.11	0.07	0.04	67	2.17	1.45	0.72
18	0.11	0.08	0.04	68	2.35	1.57	0.78
19	0.12	0.08	0.04	69	2.54	1.69	0,89
20	0.13	0.08	0.05	70	2.76	1.84	0.92
21	0.13	0.08	0.05	71	3.02	2.01	1.0
22	0.13	0.09	0.04	72	3.35	2.23	1.13
23	0.13	0.09	0.04	73	3.76	2.50	1.2
24	0.14	0.09	0.05	74	4.24	2.82	1.42
25	0.14	0.09	0.05	75	4.78	3.18	1.60
26	0.14	0.09	0.05	76	5.37	3.58	1.7
27	0.15	0.10	0.05	77	6.00	4.00	2.0
28	0.15	0.10	0.05	78	6.68	4.45	2.2
29	0.16	0.10	0.06	79	7.41	4.94	2.4
30	0.16	0.11	0.05	80	8.24	5.49	2.7
31	0.17	0.11	0.06	81	9.20	6.13	3.0
32	0.18	0.12	0.06	82	10.30	6.86	3.4
33	0.18	0.12	0.06	83	11.56	7.71	3.8
34	0.19	0.13	0.06	84	12.97	8.65	4.3
35	0.20	0.13	0.07	85	14.51	9.67	4.8
35 36	0.22	0.14	0.08	86	16.16	10.77	5.3
37	0.23	0.15	0.08	87	17.91	11.94	5.9
38	0.25	0.17	0.08	88	19.77	13.80	6.5
39	0.27	0.18	0.09	89	21.74	14.49	7.2
40	0.30	0.20	0.10	90	23.84	15.89	7.9
41	0.33	0.22	0.11	91	26.10	17.40	8.7
42	0.35	0.23	0.12	92	28.60	19.06	9.5
43	0.38	0.25	0.13	93	31.43	20.95 23.27	10.4 11.6
44	0.41	0.27	0.14	94	34.91		
45	0.44	0.29	0.15	95	39.66	26.44 31.31	13.2 15.8
46	0.47	0.31	0.16	96	46.96 59.37	39.58	19.7
47	0.50	0.33	0.17	97	81.98	54.65	27.3
48 49	0.54 0.57	0.36 0.38	0.18 0.19	98 99	83.33	83.33	27.3
	0.57	11 3 X	11.14		0.11.1		

SETTLEMENT PROVISIONS

When the Insured dies, we will pay the death benefit in a lump sum unless you or the beneficiary choose a settlement option. You may choose a settlement option while the Insured is living. The beneficiary may choose a settlement option after the Insured has died. The beneficiary's right to choose will be subject to any settlement agreement in effect at the Insured's death.

You may also choose one of these options as a method of receiving the surrender or maturity proceeds, if any are available under this policy.

When we receive a satisfactory written request, we will pay the benefit according to one of these options:

Option A: Instalments for a Guaranteed Period -- We will pay equal instalments for a guaranteed period of from one to thirty years. Each instalment will consist of part benefit and part interest. We will pay the instalments monthly, quarterly, semi-annually or annually, as requested. See Table A on page 17.

Option B: Instalments for Life with a Guaranteed Period -- We will pay equal monthly instalments as long as the payee is living, but we will not make payments for less than the guaranteed period the payee chooses. The guaranteed period may be either 10 years or 20 years. We will pay the instalments monthly. See Table B on page 17.

Option C: Benefit Deposited with Interest — We will hold the benefit on deposit. It will earn interest at the annual interest rate we are paying as of the date of death, surrender or maturity. We will not pay less than 2 1/2% annual interest. We will pay the earned interest monthly, quarterly, semi—annually or annually, as requested. The payee may withdraw part or all of the benefit and earned interest at any time.

Option D: Instalments of a Selected Amount -- We will pay instalments of a selected amount until we have paid the entire benefit and accumulated interest.

Option E: Annuity -- We will use the benefit as a single premium to buy an annuity. The annuity may be payable to one or two payees. It may be payable for life with or without a guaranteed period, as requested. The annuity payment will not be less than what our current annuity contracts are then paying.

The payee may arrange any other method of settlement as long as we agree to it. The payee must be an individual receiving payment in his or her own right. There must be at least \$1,000 available for any option and the amount of each instalment to each payee must be at least \$10. If the benefit amount is not enough to meet these requirements, we will pay the benefit in a lump sum.

We will pay the first instalment under any option on the date of death, maturity or surrender, whichever applies. Any unpaid balance we hold under Options A,B or D will earn interest at the rate we are paying at the time of settlement. We will not pay less than 3% annual interest. Any benefit we hold will be combined with our general assets.

If the payee does not live to receive all guaranteed payments under Options A, B, D or E or any amount deposited under Option C, plus any accumulated interest, we will pay the remaining benefit as scheduled to the payee's estate. The payee may name and change a successor payee for any amount we would otherwise pay the payee's estate.

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TABLE A
Instalments for Each \$1,000 Payable under Option A

Guaranteed Period (Yrs.)	Monthly Instalment	Guaranteed Period (Yrs.)	Monthly Instalment	Guaranteed Period (Yrs.)	Monthly Instalment
1	\$84.47	11	\$8.86	21	\$5.32
2	42.86	12	8.24	22	5.15
3	28.99	13	7.71	23	4.99
4	22.06	14	7.26	24	4.84
5	17.91	15	6.87	25	4.71
6	15.14	16	6.53	26	4.59
7	13.16	17	6.23	27	4.48
8	11.68	18	5.96	28	4.37
9	10.53	19	5.73	29	4.27
10	9.61	20	5.51	30	4.18

TABLE B
Monthly Instalment for Each \$1,000 Payable under Option B

			Mont	hly Inst	alment f	or E	ach \$1,0	000 Paya	able u	inder Op	otion B			
Guarant Age 10				anteed 10 Yrs.		Gua	MALE PA aranteed 10 Yrs.	Period		aranteed 10 Yrs.	Period 20 Yrs.	500000000000000000000000000000000000000	ranteed 10 Yrs.	
12 2 13 2 14 2	2.90 \$ 2.91 2.93 2.94 2.96	2.89 2.91 2.92 2.94 2.96	26 27 28 29 30	\$3.20 3.22 3.25 3.28 3.31	\$3.19 3.21 3.24 3.27 3.30	41 42 43 44 45	\$3.77 3.82 3.88 3.94 4.00	\$3.71 3.76 3.81 3.86 3.91	56 57 58 59 60	\$4.92 5.03 5.15 5.27 5.40	\$4.59 4.66 4.73 4.80 4.87	71 72 73 74 75	\$7.27 7.48 7.68 7.88 8.08	\$5.42 5.45 5.46 5.48 5.49
17 3 18 3 19 3	2.98 3.00 3.01 3.03 3.05	2.97 2.99 3.01 3.03 3.05	31 32 33 34 35	3.34 3.38 3.41 3.45 3.49	3.33 3.36 3.39 3.43 3.46	46 47 48 49 50	4.07 4.14 4.21 4.28 4.36	3.97 4.02 4.08 4.14 4.20	61 62 63 64 65	5.53 5.68 5.83 5.98 6.15	4.94 5.00 5.07 5.13 5.18	76 77 78 79 80	8.27 8.46 8.63 8.79 8.94	5.50 1 5.50 - 5.51 - 5.51 5.51
22 3 23 3 24 3	3.08 3.10 3.12 3.14 3.17	3.07 3.09 3.11 3.14 3.16	36 37 38 39 40	3.53 3.57 3.62 3.67 3.72	3.50 3.54 3.58 3.62 3.67	51 52 53 54 55	4.44 4.53 4.62 4.71 4.81	4.26 4.32 4.39 4.46 4.52	66 67 68 69 70	6.32 6.50 6.68 6.88 7.07	5.24 5.28 5.33 5.36 5.40	81 82 83 84 85	9.07 9.18 9.28 9.36 9.42	5.51 5.51 5.51 5.51 5.51
Guaran Age 10			Guar Age	ranteed 10 Yrs.	Period 20 Yrs	Gu	MALE Paranteed	Period		aranteed 10 Yrs.	Period 20 Yrs.		ranteed 10 Yrs.	
12 2 13 2 14 2	2.83 2.84 2.86 2.87 2.88	\$2.83 2.84 2.85 2.87 2.88	26 27 28 29 30	\$3.08 3.10 3.12 3.15 3.17	\$3.07 3.10 3.12 3.14 3.17	41 42 43 44 45	\$3.54 3.59 3.63 3.68 3.73	\$3.52 3.56 3.60 3.65 3.69	56 57 58 59 60	\$4.51 4.61 4.71 4.82 4.94	\$4.35 4.42 4.50 4.57 4.65	71 72 73 74 75	\$6.73 6.94 7.16 7.38 7.60	\$5.36 5.40 5.43 5.45 5.47
17 2 18 2 19 2	2.90 2.91 2.93 2.95 2.96	2.90 2.91 2.93 2.94 2.96	31 32 33 34 35	3.20 3.23 3.26 3.29 3.32	3.19 3.22 3.25 3.28 3.31	46 47 48 49 50	3.78 3.84 3.90 3.96 4.03	3.74 3.79 3.85 3.90 3.96	61 62 63 64 65	5.06 5.19 5.33 5.47 5.63	4.72 4.80 4.88 4.95 5.02	76 77 78 79 80	7.82 8.04 8.25 8.45 8.64	5.48 5.49 5.50 5.51 5.51
22 3 23 3 24 3	2.98 3.00 3.02 3.04 3.06	2.98 2.99 3.01 3.03 3.05	36 37 38 39 40	3.35 3.39 3.42 3.46 3.50	3.34 3.37 3.41 3.44 3.48	51 52 53 54 55	4.10 4.17 4.25 4.33 4.42	4.02 4.08 4.14 4.21 4.28	66 67 68 69 70	5.79 5.96 6.14 6.33 6.53	5.09 5.15 5.21 5.27 5.32	81 82 83 84 85	8.82 8.97 9.11 9.23 9.32	5.51 5.51 5.51 5.51
Ages	younger	than 11 are 1	the same	as shown f	or age 11, ar	d ages	older than 85	are the sam	e as show	wn for age 8!	5.			

STATEMENT OF NONGUARANTEED ELEMENTS

TRANSAMERICA LIFE INSURANCE COMPANY

Exhibit 5 Interrogatory #3 as of 12/31/14

The following statements, answers to interrogatories, and actuarial opinion are in response to a "YES" answer to Question #3 on Page 13 of the 2014 NAIC blank. In some cases, the response addresses business assumed from an affiliated company via coinsurance.

This response covers the mortality charges, expense loading charges and interest credits to policyholder fund balances of single and periodic premium deferred annuities, universal life contracts, and deferred annuity riders; and renewal premiums on indeterminate premium contracts currently issued or in force. Determination procedures for the following are not covered by this response:

- dividends and coupons,
- charges or benefits that contractually follow a separate account result or defined index.

This response includes individually issued contracts as well as contracts issued under a "group" trust not having the discretion to select the insurer(s) on behalf of all individual insureds.

This response includes only those elements over which the company (or its affiliates via coinsurance) may by policy provisions exercise some current or future level of discretionary control. Many interest sensitive and indeterminate premium contracts contain minimum interest rate, maximum mortality charge, or maximum premium rate guarantees of either a temporary or permanent nature which the company must, as a matter of contract law, not violate.

For the purpose of this response, the nonguaranteed elements associated with different policy forms shall be considered distinct. In particular, nonguaranteed elements of a policy form first issued since the last statement was filed shall not be considered a "change" merely because its illustrated schedule of nonguaranteed elements is different from the illustrated or actual schedule of nonguaranteed elements on other policy forms.

For the purpose of this response, anticipated experience factors are those elements in the redetermination of non-guaranteed charges and benefits that reflect expected future experience. Examples of anticipated experience factors are: incidence and level of premium payments, mortality rates, investment income rates, termination rates, reinsurance results, tax rates, and expense rates.

Divisions:

ADMS AEGON Direct Marketing Services Division

L&P Life and Protection Division

ES&P Employer Services and Pensions Division IS&R Individual Savings and Retirement Division

Interest rates credited to policyholder accounts and cap or participation rates for equity indexed products are determined by each division's Interest Rate Committee or Portfolio Management Team. These committees are empowered by the Board of Directors to modify investment strategy, investment mix, and the rates credited as it deems necessary for current market and product conditions. The nonguaranteed elements are determined prospectively. These committees typically meet monthly but could meet more or less frequently as may be dictated by changing conditions.

Current mortality charges on universal life contracts are adjusted periodically utilizing company experience (where credible), applicable reinsurance rates, and/or intercompany data published by professional organizations such as the Society of Actuaries. Basic mortality data is adjusted as necessary to meet legal, regulatory, or competitive constraints imposed upon the company. The charges must also be consistent with the company's desired profit margins for the particular product under consideration.

For indeterminate premium products, a full schedule of current and anticipated premium rates is developed at the point of issue. Premium rate adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the rerating decision as well as the potential effect of a rate change on the future experience of the existing block of business.

Current expense loading charges anticipated are developed at the point of issue. Adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the adjustment decision as well as the potential effect of a change on the future experience of the existing block of business.

Experience rated group annuity contracts are credited with interest, retrospectively, in accordance with the investment year method.

For Universal Life and interest sensitive whole life contracts, credited interest rates are typically reviewed monthly, as are the caps for indexed universal life. These are adjusted as necessary to meet regulatory or competitive constraints, as well as being consistent with the company's desired profit margins for the particular product under consideration.

For retirement plan group annuity contracts, declared interest rates for the small employer market are reset every six months. Declared interest rates have been changed to reflect the investment results of the prior year and assumptions as to cash flow and investment returns available on new investments during the year for which rates are being declared.

ADMS

Indeterminate Premium Life Insurance -- The company's policy is to review experience periodically and to adjust premiums based on expectations of future investment earnings, persistency, mortality and expenses. Contractually, premium adjustments may be made at the Company's sole discretion.

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INTERROGATORIES

1. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements on new or existing business authorized for illustration by reporting entity? If yes, describe the changes that were made.

RESPONSE:

ADMS

No. There are no policies which are authorized for illustration by ADMS.

L&P

Yes. Yes. Changes have been made to the nonguaranteed current interest rates credited and cap rates on certain interest sensitive products for both new and existing business.

ES&P

Yes. Illustrated values on universal life insurance Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) sold by the Company reflect the actual interest rate being credited. On some policies there have been changes in COIs authorized for illustration.

IS&R

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

2. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements actually charged or credited? If yes, describe the changes that were made.

RESPONSE: Yes.

ADMS:

No changes.

L&P

Yes. Changes have been made to the nonguaranteed credited interest rates on certain interest sensitive products. Changes also have been made to the cap on certain indexed universal life products.

ES&P

The nonguaranteed credited rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

IS&R

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

RESPONSE: No changes.

4. Are the anticipated experience factors underlying any nonguaranteed elements different from current experience? If yes, describe in general terms the ways in which future experience is anticipated to differ from current experience and the nonguaranteed element factors which are affected by such anticipation.

RESPONSE:

ADMS

Yes. Some indeterminate premium life policies have anticipated experience factors which vary from current experience. No adjustments to premium rates are anticipated at this time.

All Other Divisions

Interest rates credited on a portfolio average approach reflect the recent historical experience of the underlying portfolio of assets. Interest rates credited on an investment generation approach are set with due consideration for asset turnover and anticipated reinvestment rates available over any contractual guarantee period.

Anticipated investment experience cannot be predicted under any reasonable degree of certainty; therefore anticipated investment experience is expected to vary (either higher or lower) from current experience.

5. State whether anticipated investment income experience factors are based on (a) a portfolio average approach, (b) an investment generation approach, or (c) other. If (b) or (c), describe the general basis used, including the investment generation groupings.

RESPONSE: Both portfolio average and investment generation methods are used.

ADMS

A portfolio average approach is used.

L&P

Both the investment generation method and the portfolio method are used. Many universal life and deferred annuity policies credit interest on a portfolio average basis. A larger portion of universal life policies credit interest on a modified investment generation approach. The investment generation method is an attempt to credit interest equitably among policyholders by crediting the same interest rate to all premiums received on the same day on all in-force policies and new issues of the same policy forms. Renewal rates are typically reviewed annually.

ES&P

The investment generation method is used for Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) business. The Company's BOLI and COLI business is generally comprised of large, single premium cases. As such in general, the credited rate for each case is initially determined based on the asset yield at the time premium is received less a spread to cover

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The majority of group annuity policies credit interest on a portfolio average basis. Renewal rates are reset every six months. For a small portion of group annuities, the contract fund is allocated by calendar year of deposit. There are eleven cells for the past ten years and the eleventh is an aggregation for earlier years. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each of the eleven cells is measured. Each of the contract holder's eleven cells will be credited with interest at a rate derived from the performance of the corresponding cell of assets in the General Account during the year of review.

IS&R:

Nearly all deferred annuity policies credit interest on a modified investment generation approach. The credited rate for new money is based on the asset yield at the time premium is received less a spread to cover the company's profit and expenses. Renewal rates are reset annually.

For group annuities, the contract fund is allocated by calendar year of deposit. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each is measured. The contract holder is credited with interest rates derived from the performance of the corresponding assets in the General Account.

6. Describe how the reporting entity allocates anticipated experience among its various classes of business.

RESPONSE:

L&P:

The company conducts periodic mortality and persistency studies where experience is differentiated by type of product and/or distribution. For nonguaranteed mortality charges, current experience is used as a guide for anticipated future experience. Functional cost studies to determine operational expenses performed, would be used as a guide for changes to nonguaranteed expense charges.

All Other Divisions:

All of the classes have separate expense factors.

During product development, the anticipated cash flow of a product is analyzed under various future scenarios with respect to mortality, persistency, expenses, and interest rates. These cash flow studies together with experience studies are used to establish the schedule of mortality charges and the investment spread necessary to support company profit and surplus objectives. In addition, an investment strategy is established for the product which assists investment personnel in meeting cash flow, yield, liquidity, quality, and asset duration standards appropriate for the product.

Interest rates credited are maintained at a level approximately equal to the earned rate on the supporting assets less the target spread determined in the initial product development or by

For some annuity policies, a separate annuity portfolio is maintained within the Company's general account.

7. Does the undersigned believe there is substantial probability that illustrations authorized by the company to be presented on new or existing business cannot be supported by currently anticipated experience? If yes, indicate which classes and explain.

RESPONSE:

ADMS

No. The company does not illustrate nonguaranteed elements.

All Other Divisions

Authorized illustrations can be supported by current experience. To the extent that interest rates are not predictable, there is a possibility that current illustrations are not supportable.

8. Describe any aspects of the determination of nonguaranteed elements not covered above that involve material departures from the actuarial principles and practices of the American Academy of Actuaries, applicable to the determination of nonguaranteed elements.

RESPONSE: There are no material departures from the actuarial principles and practices of the American Academy of Actuaries applicable to the determination of nonguaranteed elements.

- I, Ronald E. Hauser, am a Senior Actuary in the Investments and Retirement division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the deferred annuities of the company's Individual Savings and Retirement unit used for delivery in the United States. The nonguaranteed elements included are those:
 - i. Paid, credited, charged, or determined in 2014; and
 - ii. Authorized by the reporting entity to be illustrated on new and existing business during 2014.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Ronald E. Hauser, FSA, MAAA

Senior Actuary

Transamerica Life Insurance Company

December 31, 2014

I, Lee Hakert, am an Assistant Vice President and Illustration Actuary in the Investments & Retirement division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the BOLI/COLI, group annuity contracts, and tax qualified plans of the company's Employer Solutions and Pensions division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2014; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2014.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Lee Hakert, FSA, MAAA

Assistant Vice President and Illustration Actuary

Lee Hakert, ESA, MAAA

Transamerica Life Insurance Company

December 31st, 2014

I, John Daniel Mahoney, am an Actuary in the Life and Protection Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the interest sensitive life and annuity products of the Life and Protection Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2014; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2014.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

John Daniel Mahoney

Actuary

Transamerica Life Insurance Company

12/31/2014

- I, Nancy A. Manning, am an Associate Actuary in the Affinity Marketing Group Division of Transamerica Life Insurance Company and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the individual life insurance and annuity contracts of the company's Affinity Marketing Group Division used for delivery in the United States. The nonguaranteed elements included are those:
 - i. Paid, credited, charged, or determined in 2014; and
 - ii. Authorized by the reporting entity to be illustrated on new and existing business during 2014.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Nancy A. Manning, A.S.A., M.A.A. Associate Actuary

Affinity Marketing Group Division

December 31, 2014

370 - Non-Guaranteed Opinion for Exhibit 5

STATEMENT OF NONGUARANTEED ELEMENTS

TRANSAMERICA LIFE INSURANCE COMPANY

Exhibit 5 Interrogatory #3 as of 12/31/13

The following statements, answers to interrogatories, and actuarial opinion are in response to a "YES" answer to Question #3 on Page 13 of the 2013 NAIC blank. In some cases, the response addresses business assumed from an affiliated company via coinsurance.

This response covers the mortality charges, expense loading charges and interest credits to policyholder fund balances of single and periodic premium deferred annuities, universal life contracts, and deferred annuity riders; and renewal premiums on indeterminate premium contracts currently issued or in force. Determination procedures for the following are not covered by this response:

- dividends and coupons,
- charges or benefits that contractually follow a separate account result or defined index.

This response includes individually issued contracts as well as contracts issued under a "group" trust not having the discretion to select the insurer(s) on behalf of all individual insureds.

This response includes only those elements over which the company (or its affiliates via coinsurance) may by policy provisions exercise some current or future level of discretionary control. Many interest sensitive and indeterminate premium contracts contain minimum interest rate, maximum mortality charge, or maximum premium rate guarantees of either a temporary or permanent nature which the company must, as a matter of contract law, not violate.

For the purpose of this response, the nonguaranteed elements associated with different policy forms shall be considered distinct. In particular, nonguaranteed elements of a policy form first issued since the last statement was filed shall not be considered a "change" merely because its illustrated schedule of nonguaranteed elements is different from the illustrated or actual schedule of nonguaranteed elements on other policy forms.

For the purpose of this response, anticipated experience factors are those elements in the redetermination of non-guaranteed charges and benefits that reflect expected future experience. Examples of anticipated experience factors are: incidence and level of premium payments, mortality rates, investment income rates, termination rates, reinsurance results, tax rates, and expense rates.

Divisions:

ADMS	AEGON Direct Marketing Services Division
L&P	Life and ProtectionProtection Division
ES&P	Employer Services and Pensions Division
IS&R	Individual Savings and Retirement Division

DETERMINATION PROCEDURES

Interest rates credited to policyholder accounts and cap or participation rates for equity indexed products are determined by each division's Interest Rate Committee or Portfolio Management Team. These committees are empowered by the Board of Directors to modify investment strategy, investment mix, and the rates credited as it deems necessary for current market and product conditions. The nonguaranteed elements are determined prospectively. These committees typically meet monthly but could meet more or less frequently as may be dictated by changing conditions.

Current mortality charges on universal life contracts are adjusted periodically utilizing company experience (where credible), applicable reinsurance rates, and/or intercompany data published by professional organizations such as the Society of Actuaries. Basic mortality data is adjusted as necessary to meet legal, regulatory, or competitive constraints imposed upon the company. The charges must also be consistent with the company's desired profit margins for the particular product under consideration.

For indeterminate premium products, a full schedule of current and anticipated premium rates is developed at the point of issue. Premium rate adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the rerating decision as well as the potential effect of a rate change on the future experience of the existing block of business.

Current expense loading charges anticipated are developed at the point of issue. Adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the adjustment decision as well as the potential effect of a change on the future experience of the existing block of business.

Experience rated group annuity contracts are credited with interest, retrospectively, in accordance with the investment year method.

For Universal Life and interest sensitive whole life contracts, credited interest rates are typically reviewed monthly, as are the caps for indexed universal life. These are adjusted as necessary to meet regulatory or competitive constraints, as well as being consistent with the company's desired profit margins for the particular product under consideration.

For retirement plan group annuity contracts, declared interest rates for the small employer market are reset every six months. Declared interest rates have been changed to reflect the investment results of the prior year and assumptions as to cash flow and investment returns available on new investments during the year for which rates are being declared.

ADMS

Indeterminate Premium Life Insurance -- The company's policy is to review experience periodically and to adjust premiums based on expectations of future investment earnings, persistency, mortality and expenses. Contractually, premium adjustments may be made at the Company's sole discretion.

1. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements on new or existing business authorized for illustration by reporting entity? If yes, describe the changes that were made.

RESPONSE:

ADMS

No. There are no policies which are authorized for illustration by ADMS.

L&P

Yes. Changes have been made to the nonguaranteed current interest rates credited, current mortality charges, and illustrated rates on certain interest sensitive products for both new and existing business.

ES&P

Yes. Illustrated values on universal life insurance Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) sold by the Company reflect the actual interest rate being credited. On some policies there have been changes in COIs authorized for illustration.

IS&R

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

2. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements actually charged or credited? If yes, describe the changes that were made.

RESPONSE: Yes.

ADMS:

No changes.

L&P

Yes. Changes have been made to the nonguaranteed credited interest rates on certain interest sensitive products. Changes also have been made to the current mortality charges on certain products.

ES&P

The nonguaranteed credited rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

IS&R

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

3. Indicate to what extent any changes described in 1 or 2 above vary from the policy and/or general methods and procedures last reported for the affected contracts.

RESPONSE: No changes.

4. Are the anticipated experience factors underlying any nonguaranteed elements different from current experience? If yes, describe in general terms the ways in which future experience is anticipated to differ from current experience and the nonguaranteed element factors which are affected by such anticipation.

RESPONSE:

ADMS

Yes. Some indeterminate premium life policies have anticipated experience factors which vary from current experience.

All Other Divisions

Interest rates credited on a portfolio average approach reflect the recent historical experience of the underlying portfolio of assets. Interest rates credited on an investment generation approach are set with due consideration for asset turnover and anticipated reinvestment rates available over any contractual guarantee period.

Anticipated investment experience cannot be predicted under any reasonable degree of certainty; therefore anticipated investment experience is expected to vary (either higher or lower) from current experience.

5. State whether anticipated investment income experience factors are based on (a) a portfolio average approach, (b) an investment generation approach, or (c) other. If (b) or (c), describe the general basis used, including the investment generation groupings.

RESPONSE: Both portfolio average and investment generation methods are used.

ADMS

A portfolio average approach is used.

L&P

Both the investment generation method and the portfolio method are used. Many universal life and deferred annuity policies credit interest on a portfolio average basis. A larger portion of universal life policies credit interest on a modified investment generation approach. The investment generation method is an attempt to credit interest equitably among policyholders by crediting the same interest rate to all premiums received on the same day on all in-force policies and new issues of the same policy forms. Renewal rates are typically reviewed annually.

ES&P

The investment generation method is used for Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) business. The Company's BOLI and COLI business is generally comprised of large, single premium cases. As such in general, the credited rate for each case is initially determined based on the asset yield at the time premium is received less a spread to cover

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The majority of group annuity policies credit interest on a portfolio average basis. Renewal rates are reset every six months. For a small portion of group annuities, the contract fund is allocated by calendar year of deposit. There are eleven cells for the past ten years and the eleventh is an aggregation for earlier years. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each of the eleven cells is measured. Each of the contract holder's eleven cells will be credited with interest at a rate derived from the performance of the corresponding cell of assets in the General Account during the year of review.

IS&R:

Nearly all deferred annuity policies credit interest on a modified investment generation approach. The credited rate for new money is based on the asset yield at the time premium is received less a spread to cover the company's profit and expenses. Renewal rates are reset annually.

For group annuities, the contract fund is allocated by calendar year of deposit. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each is measured. The contract holder is credited with interest rates derived from the performance of the corresponding assets in the General Account.

6. Describe how the reporting entity allocates anticipated experience among its various classes of business.

RESPONSE:

L&P:

The company conducts periodic mortality and persistency studies where experience is differentiated by type of product and/or distribution. For nonguaranteed mortality charges, current experience is used as a guide for anticipated future experience. Functional cost studies to determine operational expenses performed, would be used as a guide for nonguaranteed expense charges.

All Other Divisions:

All of the classes have separate expense factors.

During product development, the anticipated cash flow of a product is analyzed under various future scenarios with respect to mortality, persistency, expenses, and interest rates. These cash flow studies together with experience studies are used to establish the schedule of mortality charges and the investment spread necessary to support company profit and surplus objectives. In addition, an investment strategy is established for the product which assists investment personnel in meeting cash flow, yield, liquidity, quality, and asset duration standards appropriate for the product.

Interest rates credited are maintained at a level approximately equal to the earned rate on the supporting assets less the target spread determined in the initial product development or by

For some annuity policies, a separate annuity portfolio is maintained within the Company's general account.

7. Does the undersigned believe there is substantial probability that illustrations authorized by the company to be presented on new or existing business cannot be supported by currently anticipated experience? If yes, indicate which classes and explain.

RESPONSE:

ADMS

No. The company does not illustrate nonguaranteed elements.

All Other Divisions

Authorized illustrations can be supported by current experience. To the extent that interest rates are not predictable, there is a possibility that current illustrations are not supportable.

8. Describe any aspects of the determination of nonguaranteed elements not covered above that involve material departures from the actuarial principles and practices of the American Academy of Actuaries, applicable to the determination of nonguaranteed elements.

RESPONSE: There are no material departures from the actuarial principles and practices of the American Academy of Actuaries applicable to the determination of nonguaranteed elements.

I, Nancy A. Manning, am an Associate Actuary in the AEGON Direct Marketing Services Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the individual life insurance and annuity contracts of the company's AEGON Direct Marketing Services Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2013; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2013.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Nancy A. Manring, A.S.A., M.A

Associate Actuary

ADMS

December 31, 2013

I, John Daniel Mahoney, am an Actuary in the Life and Protection Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the interest sensitive life and annuity products of the Life and Protection Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2013; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2013.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

John Daniel Mahoney

Actuary

Transamerica Life Insurance Company

12/31/2013

I, Benjamin Steward Wadsley, FSA, MAAA, am a Chief Actuary in the Employer Solutions and Pensions division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the BOLI/COLI, group annuity contracts, and tax qualified plans of the company's Employer Solutions and Pensions division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2013; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2013.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Benjamin Steward Wadsley, FSA, MAAA

Chief Actuary, ES&P Transamerica Life Insurance Company Employer Solutions and Pensions Division 4333 Edgewood Rd NE, MD 2390

Cedar Rapids, IA 52499

(319) 355-2892

December 31, 2013

I, Ronald E. Hauser, am a Senior Actuary in the Individual Savings and Retirement division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the deferred annuities of the company's Transamerica Capital Management used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2013; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2013.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Ronald E. Hauser, FSA, MAAA

Senior Actuary

Transamerica Life Insurance Company

December 31, 2013

TRANSAMERICA LIFE INSURANCE COMPANY 370 - Non-Guaranteed Opinion for Exhibit 5

STATEMENT OF NONGUAR.

TRANSAMERICA LIFE INSURANCE COMPANY

Exhibit 5 Interrogatory #3 as of 12/31/12

The following statements, answers to interrogatories, and actuarial opinion are in response to a "YES" answer to Question #3 on Page 13 of the 2012 NAIC blank. In some cases, the response addresses business assumed from an affiliated company via coinsurance.

This response covers the mortality charges, expense loading charges and interest credits to policyholder fund balances of single and periodic premium deferred annuities, universal life contracts, and deferred annuity riders; and renewal premiums on indeterminate premium contracts currently issued or in force. Determination procedures for the following are not covered by this response:

- dividends and coupons,
- charges or benefits that contractually follow a separate account result or defined index.

This response includes individually issued contracts as well as contracts issued under a "group" trust not having the discretion to select the insurer(s) on behalf of all individual insureds.

This response includes only those elements over which the company (or its affiliates via coinsurance) may by policy provisions exercise some current or future level of discretionary control. Many interest sensitive and indeterminate premium contracts contain minimum interest rate, maximum mortality charge, or maximum premium rate guarantees of either a temporary or permanent nature which the company must, as a matter of contract law, not violate.

For the purpose of this response, the nonguaranteed elements associated with different policy forms shall be considered distinct. In particular, nonguaranteed elements of a policy form first issued since the last statement was filed shall not be considered a "change" merely because its illustrated schedule of nonguaranteed elements is different from the illustrated or actual schedule of nonguaranteed elements on other policy forms.

For the purpose of this response, anticipated experience factors are those elements in the redetermination of non-guaranteed charges and benefits that reflect expected future experience. Examples of anticipated experience factors are: incidence and level of premium payments, mortality rates, investment income rates, termination rates, reinsurance results, tax rates, and expense rates.

Divisions:

ADMS	AEGON Direct Marketing Services Division
AFP	AEGON Financial Partners Division
ES&P	Employer Services and Pensions Division
IS&R	Individual Savings and Retirement Division

DETERMINATION PROCEDURES

Interest rates credited to policyholder accounts and cap or participation rates for equity indexed products are determined by each division's Interest Rate Committee or Portfolio Management Team. These committees are empowered by the Board of Directors to modify investment strategy, investment mix, and the rates credited as it deems necessary for current market and product conditions. The nonguaranteed elements are determined prospectively. These committees typically meet monthly but could meet more or less frequently as may be dictated by changing conditions.

Current mortality charges on universal life contracts are determined periodically from company experience (where credible), applicable reinsurance rates, and from intercompany data published by professional organizations such as the Society of Actuaries. Basic mortality data is adjusted as necessary to meet legal, regulatory, or competitive constraints imposed upon the company. The charges must also be consistent with the company's desired profit margins for the particular product under consideration.

For indeterminate premium products, a full schedule of current and anticipated premium rates is developed at the point of issue. Premium rate adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the rerating decision as well as the potential effect of a rate change on the future experience of the existing block of business.

Current expense loading charges anticipated are developed at the point of issue. Adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the adjustment decision as well as the potential effect of a change on the future experience of the existing block of business.

Experience rated group annuity contracts are credited with interest, retrospectively, in accordance with the investment year method.

For Universal Life and interest sensitive whole life contracts, credited interest rates are typically reviewed monthly. These are adjusted as necessary to meet regulatory or competitive constraints, as well as being consistent with the company's desired profit margins for the particular product under consideration.

For retirement plan group annuity contracts, declared interest rates for the small employer market are reset every six months. Declared interest rates have been changed to reflect the investment results of the prior year and assumptions as to cash flow and investment returns available on new investments during the year for which rates are being declared.

INTERROGATORIES

1. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements on new or existing business authorized for illustration by reporting entity? If yes, describe the changes that were made.

RESPONSE:

ADMS

No. There are no policies which are authorized for illustration by ADMS.

AFP

Yes. Changes have been made to the nonguaranteed current interest rates credited and illustrated rates on certain interest sensitive products for both new and existing business.

ES&P

Yes. Illustrated values on universal life insurance Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) sold by the Company reflect the actual interest rate being credited. Actual credited interest rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

IS&R Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

2. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements actually charged or credited? If yes, describe the changes that were made.

RESPONSE: Yes.

ADMS:

No changes.

AFP

Yes. Changes have been made to the nonguaranteed credited interest rates on certain interest sensitive products.

ES&P

The nonguaranteed credited rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

IS&R Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

3. Indicate to what extent any changes described in 1 or 2 above vary from the policy and/or general methods and procedures last reported for the affected contracts.

RESPONSE: No changes.

4. Are the anticipated experience factors underlying any nonguaranteed elements different from current experience? If yes, describe in general terms the ways in which future experience is anticipated to differ from current experience and the nonguaranteed element factors which are affected by such anticipation.

RESPONSE:

ADMS

Some indeterminate premium life policies have anticipated experience factors which vary from current experience.

All Other Divisions

Interest rates credited on a portfolio average approach reflect the recent historical experience of the underlying portfolio of assets. Interest rates credited on an investment generation approach are set with due consideration for asset turnover and anticipated reinvestment rates available over any contractual guarantee period.

Anticipated investment experience cannot be predicted under any reasonable degree of certainty; therefore anticipated investment experience is expected to vary (either higher or lower) from current experience.

5. State whether anticipated investment income experience factors are based on (a) a portfolio average approach, (b) an investment generation approach, or (c) other. If (b) or (c), describe the general basis used, including the investment generation groupings.

RESPONSE: Both portfolio average and investment generation methods are used.

ADMS

A portfolio average approach is used.

AFP

Both the investment generation method and the portfolio method are used. Many universal life and deferred annuity policies credit interest on a portfolio average basis. A larger portion of universal life policies credit interest on a modified investment generation approach. The investment generation method is an attempt to credit interest equitably among policyholders by crediting the same interest rate to all premiums received on the same day on all in-force policies and new issues of the same policy forms. Renewal rates are typically reviewed annually.

ES&P

The investment generation method is used for Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) business. The Company's BOLI and COLI business is generally comprised of large, single premium cases. As such, the credited rate for each case is initially determined based on the asset yield at the time premium is received less a spread to cover the company's profit and expenses. Renewal rates are reset annually. Reinvestment rates are estimated and tracked for each case. The renewal credited rate is then set based on the estimated asset yield

on investments for each case less the credited rate spread. Each case represents its own investment generation grouping. For business not comprised of large, single premiums, premiums received are grouped by calendar quarter and investment rates are tracked by these groups rather than by case.

The majority of group annuity policies credit interest on a portfolio average basis. Renewal rates are reset every six months. For a small portion of group annuities, the contract fund is allocated by calendar year of deposit. There are eleven cells for the past ten years and the eleventh is an aggregation for earlier years. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each of the eleven cells is measured. Each of the contract holder's eleven cells will be credited with interest at a rate derived from the performance of the corresponding cell of assets in the General Account during the year of review.

For the universal life products, interest is credited on a portfolio average basis.

IS&R:

Nearly all deferred annuity policies credit interest on a modified investment generation approach. The credited rate for new money is based on the asset yield at the time premium is received less a spread to cover the company's profit and expenses. Renewal rates are reset annually.

For group annuities, the contract fund is allocated by calendar year of deposit. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each is measured. The contract holder is credited with interest rates derived from the performance of the corresponding assets in the General Account.

6. Describe how the reporting entity allocates anticipated experience among its various classes of business.

RESPONSE:

AFP:

The company conducts periodic mortality and persistency studies where experience is differentiated by type of product and/or distribution. For nonguaranteed mortality charges, current experience is used as a guide for anticipated future experience. Functional cost studies to determine operational expenses performed, would be used as a guide for nonguaranteed expense charges.

All Other Divisions:

All of the classes have separate expense factors.

During product development, the anticipated cash flow of a product is analyzed under various future scenarios with respect to mortality, persistency, expenses, and interest rates. These cash flow studies together with experience studies are used to establish the schedule of mortality charges and the investment spread necessary to support company profit and surplus objectives. In addition, an investment strategy is established for the product which assists investment personnel in meeting cash flow, yield, liquidity, quality, and asset duration standards appropriate for the product.

Interest rates credited are maintained at a level approximately equal to the earned rate on the supporting assets less the target spread determined in the initial product development or by

subsequent actuarial investigation. Regardless of the spread, interest rates are never less than the guaranteed interest rates in the policy forms.

For some annuity policies, a separate annuity portfolio is maintained within the Company's general account.

7. Does the undersigned believe there is substantial probability that illustrations authorized by the company to be presented on new or existing business cannot be supported by currently anticipated experience? If yes, indicate which classes and explain.

RESPONSE:

ADMS

No. The company does not illustrate nonguaranteed elements.

All Other Divisions

Authorized illustrations can be supported by current experience. To the extent that interest rates are not predictable, there is a possibility that current illustrations are not supportable.

8. Describe any aspects of the determination of nonguaranteed elements not covered above that involve material departures from the actuarial principles and practices of the American Academy of Actuaries, applicable to the determination of nonguaranteed elements.

RESPONSE: There are no material departures from the actuarial principles and practices of the American Academy of Actuaries applicable to the determination of nonguaranteed elements.

I, Scott Hedgepeth, am an Assistant Vice President and Actuary in the AEGON Direct Marketing Services Division of Transamerica Life Insurance Company, and a Member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the life insurance and annuity policies of the AEGON Direct Marketing Services Division business within Transamerica Life Insurance Company used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2012; and
- ii. Authorized by the Company to be illustrated on new and existing business during 2012.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Scott Hedgepeth, F.S.A., M.A.A.A. Assistant Vice President and Actuary

ADMS

December 31, 2012

- I, John Daniel Mahoney, am an Actuary in the AEGON Financial Partners Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the interest sensitive life and annuity products of the AEGON Financial Partners Division used for delivery in the United States. The nonguaranteed elements included are those:
 - i. Paid, credited, charged, or determined in 2012; and
 - ii. Authorized by the reporting entity to be illustrated on new and existing business during 2012.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

John Daniel Mahoney

Actuary

Transamerica Life Insurance Company

12/31/2012

I, Paul Hance, FSA, MAAA, am a Vice President and Actuary in the Employer Solutions and Pensions Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the universal life contracts, BOLI/COLI contracts, group annuity contracts and 401K plans of the Employer Solutions and Pensions Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2012; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2012.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Paul Hance, FSA, MAAA

Vice President and Actuary

Transamerica Life Insurance Company Employer Solutions and Pensions Division

1150 S Olive St., T-07-01

Los Angeles, CA 90015

(213) 742-2022

December 31, 2012

I, Ronald E. Hauser, am a Senior Actuary in the Individual Savings and Retirement division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the deferred annuities of the company's Transamerica Capital Management used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2012; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2012.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Ronald E. Hauser, FSA, MAAA

Senior Actuary

Transamerica Life Insurance Company

December 31, 2012

TRANSAMERICA LIFE INSURANCE COMPANY 370 - Non-Guaranteed Opinion for Exhibit 5

STATEMENT OF NONGUAR

TRANSAMERICA LIFE INSURANCE COMPANY

Exhibit 5 Interrogatory #3 as of 12/31/11

The following statements, answers to interrogatories, and actuarial opinion are in response to a "YES" answer to Question #3 on Page 13 of the 2011 NAIC blank. In some cases, the response addresses business assumed from an affiliated company via coinsurance.

This response covers the mortality charges, expense loading charges and interest credits to policyholder fund balances of single and periodic premium deferred annuities, universal life contracts, and deferred annuity riders; and renewal premiums on indeterminate premium contracts currently issued or in force. Determination procedures for the following are not covered by this response:

- dividends and coupons,
- charges or benefits that contractually follow a separate account result or defined index.

This response includes individually issued contracts as well as contracts issued under a "group" trust not having the discretion to select the insurer(s) on behalf of all individual insureds.

This response includes only those elements over which the company (or its affiliates via coinsurance) may by policy provisions exercise some current or future level of discretionary control. Many interest sensitive and indeterminate premium contracts contain minimum interest rate, maximum mortality charge, or maximum premium rate guarantees of either a temporary or permanent nature which the company must, as a matter of contract law, not violate.

For the purpose of this response, the nonguaranteed elements associated with different policy forms shall be considered distinct. In particular, nonguaranteed elements of a policy form first issued since the last statement was filed shall not be considered a "change" merely because its illustrated schedule of nonguaranteed elements is different from the illustrated or actual schedule of nonguaranteed elements on other policy forms.

For the purpose of this response, anticipated experience factors are those elements in the redetermination of non-guaranteed charges and benefits that reflect expected future experience. Examples of anticipated experience factors are: incidence and level of premium payments, mortality rates, investment income rates, termination rates, reinsurance results, tax rates, and expense rates.

Divisions:

ADMS	AEGON Direct Marketing Services Division
AFP	AEGON Financial Partners Division
ES&P	Employer Services and Pensions Division
TCM	Transamerica Capital Management Division

Interest rates credited to policyholder accounts and cap or participation rates for equity indexed products are determined by each division's Interest Rate Committee or Portfolio Management Team. These committees are empowered by the Board of Directors to modify investment strategy, investment mix, and the rates credited as it deems necessary for current market and product conditions. The nonguaranteed elements are determined prospectively. These committees meet monthly or more frequently as may be dictated by changing conditions.

Current mortality charges on universal life contracts are determined periodically from company experience (where credible) and from intercompany data published by professional organizations such as the Society of Actuaries. Basic mortality data is adjusted as necessary to meet legal, regulatory, or competitive constraints imposed upon the company. The charges must also be consistent with the company's desired profit margins for the particular product under consideration.

For indeterminate premium products, a full schedule of current and anticipated premium rates is developed at the point of issue. Premium rate adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the rerating decision as well as the potential effect of a rate change on the future experience of the existing block of business.

Current expense loading charges anticipated are developed at the point of issue. Adjustments are considered when anticipated future experience foretells deviations from the original profit standards. The source of deviation (mortality, persistency, expense, etc.) is an important consideration in the adjustment decision as well as the potential effect of a change on the future experience of the existing block of business.

Experience rated group annuity contracts are credited with interest, retrospectively, in accordance with the investment year method.

For Universal Life and interest sensitive whole life contracts, credited interest rates are reviewed at least monthly. These are adjusted as necessary to meet regulatory or competitive constraints, as well as being consistent with the company's desired profit margins for the particular product under consideration.

For group annuity contracts, declared interest rates are determined each month on a portfolio average basis. Interest rates credited have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

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1. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements on new or existing business authorized for illustration by reporting entity? If yes, describe the changes that were made.

RESPONSE:

ADMS

No. There are no policies which are authorized for illustration by ADMS.

AFP

Yes. Changes have been made to the nonguaranteed current interest rates credited and illustrated rates on certain interest sensitive products for both new and existing business.

ES&P

Yes. Illustrated values on Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) sold by the Company reflect the actual interest rate being credited. Actual credited interest rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

TCM

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

2. Since this statement was last filed, have there been any changes in the values of nonguaranteed elements actually charged or credited? If yes, describe the changes that were made.

RESPONSE: Yes.

ADMS:

No changes.

AFP

Yes. Changes have been made to the nonguaranteed credited interest rates on certain interest sensitive products. Also, nonguaranteed monthly deductions for certain interest sensitive life insurance policies were changed prospectively.

ES&P

The nonguaranteed credited rates have been changed to reflect changes in yields of the underlying investments and current and anticipated market and product conditions.

TCM

Yes. Credited rates determined by a portfolio average approach have been adjusted to reflect changes in the yield of the portfolio of assets backing the liabilities.

RESPONSE: No changes.

4. Are the anticipated experience factors underlying any nonguaranteed elements different from current experience? If yes, describe in general terms the ways in which future experience is anticipated to differ from current experience and the nonguaranteed element factors which are affected by such anticipation.

RESPONSE:

ADMS

Some indeterminate premium life policies have anticipated experience factors which vary from current experience.

All Other Divisions

Interest rates credited on a portfolio average approach reflect the recent historical experience of the underlying portfolio of assets. Interest rates credited on an investment generation approach are set with due consideration for asset turnover and anticipated reinvestment rates available over the guarantee period.

Anticipated investment experience cannot be predicted under any reasonable degree of certainty; therefore anticipated investment experience is expected to vary (either higher or lower) from current experience.

5. State whether anticipated investment income experience factors are based on (a) a portfolio average approach, (b) an investment generation approach, or (c) other. If (b) or (c), describe the general basis used, including the investment generation groupings.

RESPONSE: Both portfolio average and investment generation methods are used.

ADMS

A portfolio average approach is used.

AFP

Both the investment generation method and the portfolio method are used. Many universal life and deferred annuity policies credit interest on a portfolio average basis. A larger portion of universal life policies credit interest on a modified investment generation approach. The investment generation method is an attempt to credit interest equitably among policyholders by crediting the same interest rate to all premiums received on the same day on all in-force policies and new issues of the same policy forms.

ES&P

The investment generation method is used for Bank Owned Life Insurance (BOLI) and Corporate Owned Life Insurance (COLI) business. The Company's BOLI and COLI business is generally comprised of large, single premium cases. As such, the credited rate for each case is initially determined based on the asset yield at the time premium is received less a spread to cover the

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company's profit and expenses. Renewal rates are reset annually. Reinvestment rates are estimated and tracked for each case. The renewal credited rate is then set based on the estimated asset yield on investments for each case less the credited rate spread. Each case represents its own investment generation grouping. For business not comprised of large, single premiums, premiums received are grouped by calendar quarter and investment rates are tracked by these groups rather than by case.

The majority of group annuity policies credit interest on a portfolio average basis. Renewal rates are reset monthly. For a small portion of group annuities, the contract fund is allocated by calendar year of deposit. There are eleven cells for the past ten years and the eleventh is an aggregation for earlier years. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each of the eleven cells is measured. Each of the contract holder's eleven cells will be credited with interest at a rate derived from the performance of the corresponding cell of assets in the General Account during the year of review.

For the universal life products, the investment generation method attempts to credit interest equitably among policyholders by crediting the same interest rate to all premiums received on the same day on all inforce policies and new issues of the same policy forms. Future cash flows including interest and rollovers of existing assets are assumed to be invested at the then new money interest rates. Existing assets are assumed to earn the same interest rate in the future as they are currently earning, until called, prepaid, or matured.

TCM:

Nearly all deferred annuity policies credit interest on a modified investment generation approach. The credited rate for new money is based on the asset yield at the time premium is received less a spread to cover the company's profit and expenses. Renewal rates are reset annually.

For group annuities, the contract fund is allocated by calendar year of deposit. During a particular year of review, the assets in the General Account are segregated by year of acquisition, and the performance of each is measured. The contract holder is credited with interest rates derived from the performance of the corresponding assets in the General Account.

6. Describe how the reporting entity allocates anticipated experience among its various classes of business.

RESPONSE:

AFP:

The company conducts periodic mortality and persistency studies where experience is differentiated by type of product and/or distribution. For nonguaranteed mortality charges, current experience is used as a guide for anticipated future experience. Functional cost studies are also performed to determine operational expenses, which are used as a guide for nonguaranteed expense charges.

All Other Divisions:

All of the classes have separate expense factors.

During product development, the anticipated cash flow of a product is analyzed under various future scenarios with respect to mortality, persistency, expenses, and interest rates. These cash flow studies together with experience studies are used to establish the schedule of mortality

charges and the investment spread necessary to support company profit and surplus objectives. In addition, an investment strategy is established for the product which assists investment personnel in meeting cash flow, yield, liquidity, quality, and asset duration standards appropriate for the product.

Interest rates credited are maintained at a level approximately equal to the earned rate on the supporting assets less the target spread determined in the initial product development or by subsequent actuarial investigation. Regardless of the spread, interest rates are never less than the guaranteed interest rates in the policy forms.

For some annuity policies, a separate annuity portfolio is maintained within the Company's general account.

7. Does the undersigned believe there is substantial probability that illustrations authorized by the company to be presented on new or existing business cannot be supported by currently anticipated experience? If yes, indicate which classes and explain.

RESPONSE:

ADMS

No. The company does not illustrate nonguaranteed elements.

All Other Divisions

Authorized illustrations can be supported by current experience. To the extent that interest rates are not predictable, there is a possibility that current illustrations are not supportable.

8. Describe any aspects of the determination of nonguaranteed elements not covered above that involve material departures from the actuarial principles and practices of the American Academy of Actuaries, applicable to the determination of nonguaranteed elements.

RESPONSE: There are no material departures from the actuarial principles and practices of the American Academy of Actuaries applicable to the determination of nonguaranteed elements.

I, Scott Hedgepeth, am an Assistant Vice President and Actuary in the AEGON Direct Marketing Services Division of Transamerica Life Insurance Company, and a Member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the life insurance and annuity policies of the AEGON Direct Marketing Services Division business within Transamerica Life Insurance Company used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2011; and
- ii. Authorized by the Company to be illustrated on new and existing business during 2011.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Scott Hedgepeth, F.S.A., M.A.A.A. Assistant Vice President and Actuary

ADMS

January 9, 2012

I, Steven Cammarata, am a Risk Actuary in the Aegon Financial Partners Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the interest sensitive life and annuity products of the Aegon Financial Partners Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2011; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2011.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Steven Cammarata

Risk Actuary

Transamerica Life Insurance Company

1/31/2012

I, Paul Hance, FSA, MAAA, am a Vice President and Actuary in the Employer Solutions and Pensions Division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the universal life contracts, BOLI/COLI contracts, group annuity contracts and 401K plans of the Employer Solutions and Pensions Division used for delivery in the United States. The nonguaranteed elements included are those:

- i. Paid, credited, charged, or determined in 2011; and
- ii. Authorized by the reporting entity to be illustrated on new and existing business during 2011.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Paul Hance, FSA, MAAA

Vice President and Actuary

Transamerica Life Insurance Company Employer Solutions and Pensions Division

1150 S Olive St., T-07-01 Los Angeles, CA 90015

(213) 742-2022

January 9, 2012

- I, Ronald E. Hauser, am a Senior Actuary in the Transamerica Capital Management division of Transamerica Life Insurance Company, and a member of the American Academy of Actuaries. I have examined the actuarial assumptions and methods used in determining nonguaranteed elements for the deferred annuities of the company's Transamerica Capital Management used for delivery in the United States. The nonguaranteed elements included are those:
 - i. Paid, credited, charged, or determined in 2011; and
 - ii. Authorized by the reporting entity to be illustrated on new and existing business during 2011.

My examination included such review of the actuarial assumptions and methods of the underlying basic records and such tests of the actuarial calculations as I considered necessary. In my opinion, the nonguaranteed elements described above have been determined in accordance with generally accepted actuarial principles and practices applicable to the determination of nonguaranteed elements.

Ronald E. Hauser, FSA, MAAA

Senior Actuary

Transamerica Life Insurance Company

January 19, 2012



Administrative Office | 4333 Edgewood Road, NE | Cedar Rapids | Iowa 52499

G & M Zacharia Trust George & Margaret 8751 Terrace Dr El Cerrito, CA 94530-2724

October 19, 2015

Dear G & M Zacharia Trust:

Re: Notice of Monthly Deduction Rate Increase for 92332828

We are making a change that affects the universal life insurance policy that you purchased from Transamerica on 12/20/1990. This change impacts future payments you may need to make under the terms of the policy. We wanted to let you know about it as soon as possible, so you can evaluate your coverage and decide what you want to do. After you read this letter, we encourage you to contact us toll free at 1-844-987-0897. We have a special team of experts standing by who can talk you through the options, answer questions and assist with next steps. Please see below for hours of operation.

What's Changing and Why

Once a month, Transamerica withdraws a "monthly deduction" from the policy's accumulation value. The factors that affect monthly deduction rates are outlined in your policy. **Starting on your next policy anniversary date, your monthly deduction rates will increase by approximately 38%.** For an estimate of your new monthly deduction for the coming policy year, please contact us at 1-844-987-0897.

We are increasing the monthly deduction rates for all TransMax policies based on our current expectations regarding our future costs of providing this coverage. After this change goes into effect, your monthly deduction rates will still be below the maximum rate allowed by your policy.

However, this increase could be significant. You have several options, which are described below. We value the relationship we have with you. We know this insurance is important to you, and want to work with you to keep coverage in place. We'll start by providing current information about your policy.

Policy Information

This information about your policy is as of 8/20/2015.

Last policy anniversary: 12/20/2014

Face amount: \$250,000

Current accumulation value: \$22,262.98

Current cash value (minus any policy loans): \$22,262.98

A0000399

Your Options

1. Surrender Value Option

You may choose to surrender your policy for the cash value as of the date we receive your surrender request. You can take this in cash or you may be able to exchange it for another life insurance policy that accumulates cash value—either with us or another carrier.

The decision to surrender your policy should not be taken lightly and without consulting your tax, insurance and/or financial advisors.

2. Reduced Face Amount Option

You may have the ability to decide how much premium you want to pay and for what duration you wish to keep the policy in force. If so, we can reduce the face amount to the level supported by that premium - assuming it's above any minimum face amount. If this option is of interest to you, please contact us at the number below to request an illustration based on your preferred premium.

3. Retaining the Current Face Amount Option

You may choose to take no action. With this option, you would maintain your policy at the current face amount after the monthly deduction increase. However, at some point, you may need to pay additional premiums in order to keep the policy in force. The best way to evaluate this option is to request an illustration so that you can see how the policy could change, depending on the premiums paid. Please note that we will only alter your planned premium if you direct us to do so.

When you call our team of experts at 1-844-987-0897, you can request an illustration and learn whether there are additional options available to you, based on your specific policy.

What to Do Next

We understand you need to consider your choices very carefully. We encourage you to contact us directly and toll free at 1-844-987-0897, Monday through Friday, from 8:00 am until 6:00 pm, Central Time, or you can contact your insurance representative. It's also important that you discuss your policy and insurance needs with your own advisors, as we cannot offer tax or legal advice. You are welcome to include your personal financial advisor on the call when you contact us.

For more information, please call us at 1-844-987-0897, Monday – Friday from 8:00 am – 6:00 pm, Central Time.

CC: 893513



Administrative Office | 4333 Edgewood Road, NE | Cedar Rapids | Iowa 52499

Gordon Feller 1723 41st Ave San Francisco, CA 94122-4001

July 16, 2015

Dear Gordon Feller:

Re: Notice of Monthly Deduction Rate Increase for 92291114

We are making a change that affects the universal life insurance policy that you purchased from Transamerica on 9/13/1989. This change impacts future payments you may need to make under the terms of the policy. We wanted to let you know about it as soon as possible, so you can evaluate your coverage and decide what you want to do. After you read this letter, we encourage you to **contact us toll free at 1-844-987-0897.** We have a special team of experts standing by who can talk you through the options, answer questions and assist with next steps. Please see below for hours of operation.

What's Changing and Why

Once a month, Transamerica withdraws a "monthly deduction" from the policy's accumulation value. The factors that affect monthly deduction rates are outlined in your policy. **Starting on your next policy anniversary date, your monthly deduction rates will increase by approximately 38%.** For an estimate of your new monthly deduction for the coming policy year, please contact us at 1-844-987-0897.

We are increasing the monthly deduction rates for all TransMax policies based on our current expectations regarding our future costs of providing this coverage. After this change goes into effect, your monthly deduction rates will still be below the maximum rate allowed by your policy.

However, this increase could be significant. You have several options, which are described below. We value the relationship we have with you. We know this insurance is important to you, and want to work with you to keep coverage in place. We'll start by providing current information about your policy.

Policy Information

This information about your policy is as of 6/13/2015.

Last policy anniversary: 9/13/2014

Face amount: \$500,000

Current accumulation value: \$50,333.10

Current cash value (minus any policy loans): \$50,333.10